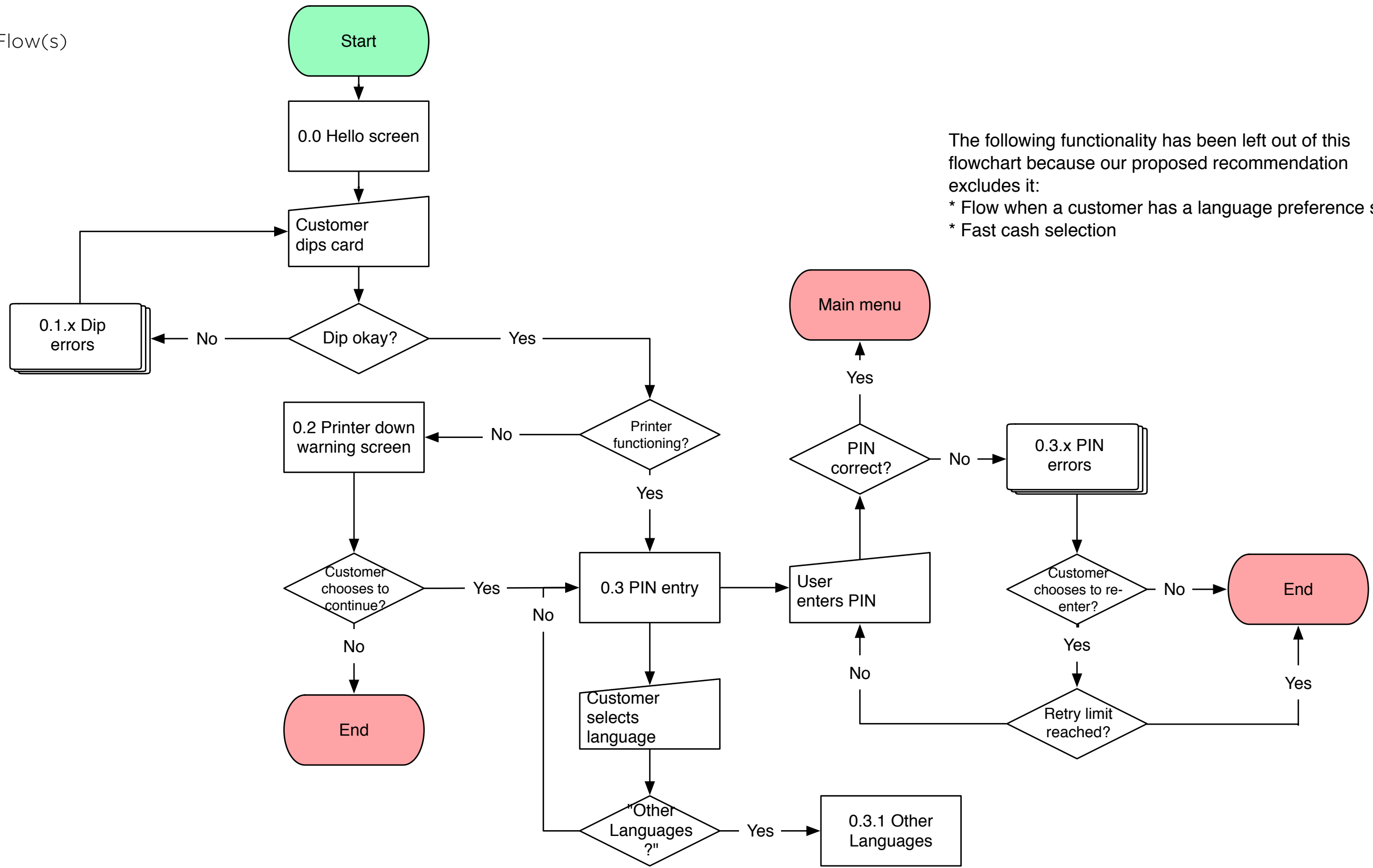


Versioning	3
Process Flow(s)	4
0.0 Hello Screen	5
0.1 Dip Errors	6
0.1 Dip Errors Text	7
0.2 Printer Down Notification	8
0.3 PIN Input	9
0.3.x PIN Input Error	10
0.3.x PIN Input Error Text	11
0.3 PIN Input Chinese	12
0.3.1 Other Languages	13
1.0 Main Menu	14
Page Sectioning	15

Version	Notes	Owner
0.1	Initial Wireframes	CN

Owner Legend

- Jennifer Shieh JS
- Davendra Boodram DB
- Christopher-Ian Reichel CI
- Kevin Cristella KC
- Chris Nordling CN



The following functionality has been left out of this flowchart because our proposed recommendation excludes it:
 * Flow when a customer has a language preference set
 * Fast cash selection

welcome to

LOREM IPSUM DOLOR SIT AMET
CONSECTETUR ADIPISCING



Page Title

0.0 Hello Screen

Page Context / How I Got Here / Page Notes

This is a representation of the ATM screen when not in use. There may be several graphical variations of this screen.


	Description	Interaction	Rules	Notes
1	card slot (hardware not shown)	On card insertion and removal, the application continues to 0.x PIN Entry.		
2	Card Image	None		<i>This can be animated to show how the user should insert and remove card.</i>

1 <Error Lorem Ipsum>

2 Lorem ipsum dolor sit amet , dolor amet, elit quis libero.

Lorem ipsum dolor sit amet, consectetur adipiscing elit.
 Fusce quis libero sem, tristique volutpat quam.

Wish to lorem ipsum dolor amet ipsum dolo,



Page Title

0.1 Dip Errors

Page Context / How I Got Here / Page Notes

The user has committed on of several possible errors while dipping his/her card.


	Description	Interaction	Rules	Notes
1	Error Title	Dynamic Text	The error title will depend on the error thrown. See next page for all instances.	
2	Error Message	Dynamic Text	The error message will depend on the error thrown. See next page for all instances.	
2	card slot (hardware not shown)	On card insertion and removal, the application ontinues to 0.x PIN Entry.		
3	Card Image	None		<i>This can be animated to show how the user should insert and remove card.</i>

<Error Lorem Ipsum>

1 → Lorem ipsum dolor sit amet , dolor amet, elit quis libero.

Lorem ipsum dolor sit amet, consectetur adipiscing elit.
Fusce quis libero sem, tristique volutpat quam.

Wish to lorem ipsum dolor amet ipsum dolo,



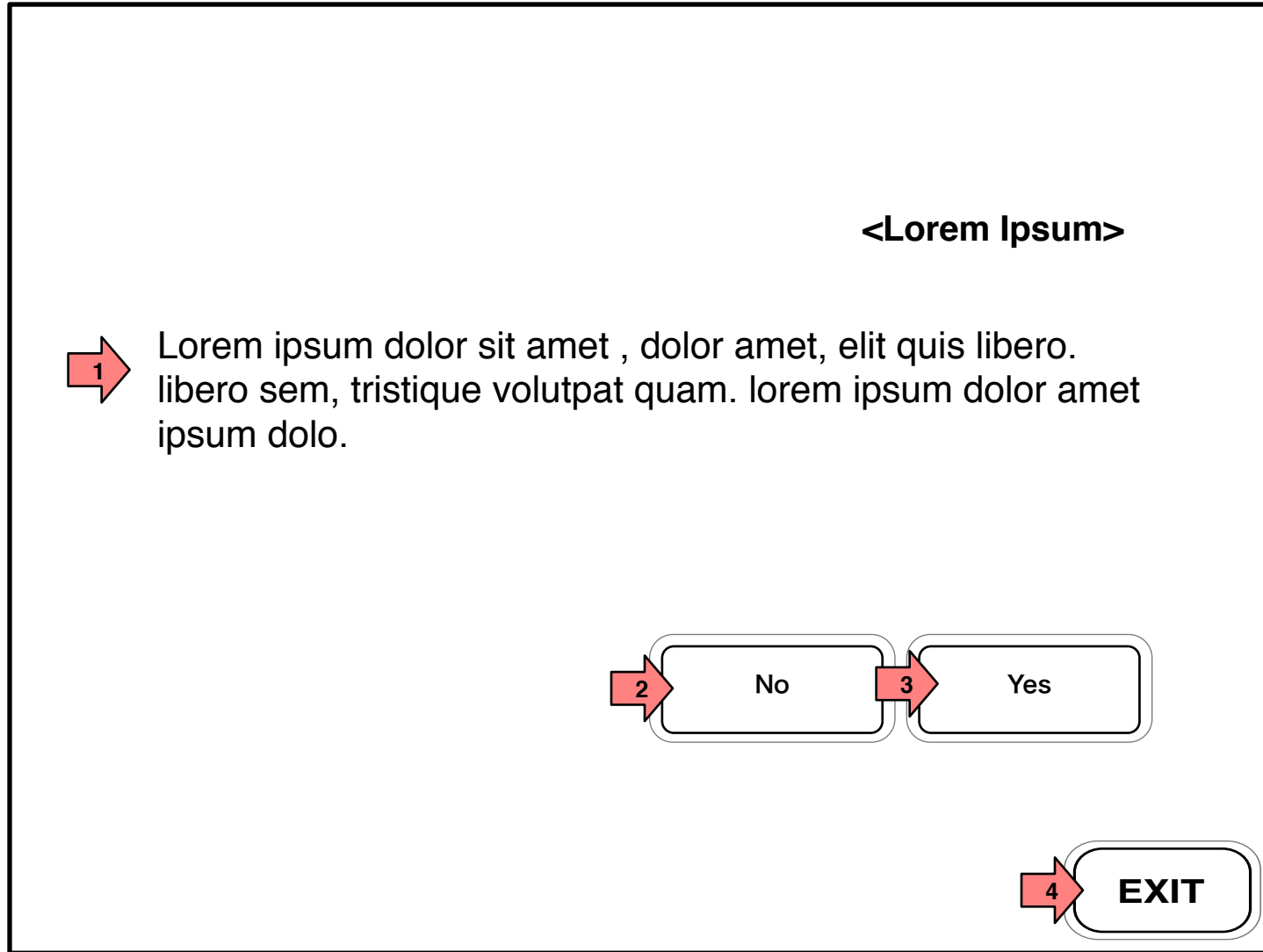
Page Title

0.1 Dip Errors Text

Page Context / How I Got Here / Page Notes

User has committed an error on dipping their bank card.

	Error Condition	Error Text	User Options	Notes
1	Card Left in Dip Reader - 1st Request	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Card Left in Dip Reader - 2nd Request	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Dip Reader, Card Removed Too Quickly	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Dip Reader, Incomplete Dip	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Dip Reader, Removed too Quickly and Incomplete Dip	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Dip Reader, Bad Orientation	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Dip Reader, Bad Read	Lorem ipsum dolor	Re-Dip Card	Begin timeout to 0.0 Welcome Screen
	Dip/Transport Reader, Bad Read – End Customer Session	Lorem ipsum dolor	None	Begin timeout to 0.0 Welcome Screen



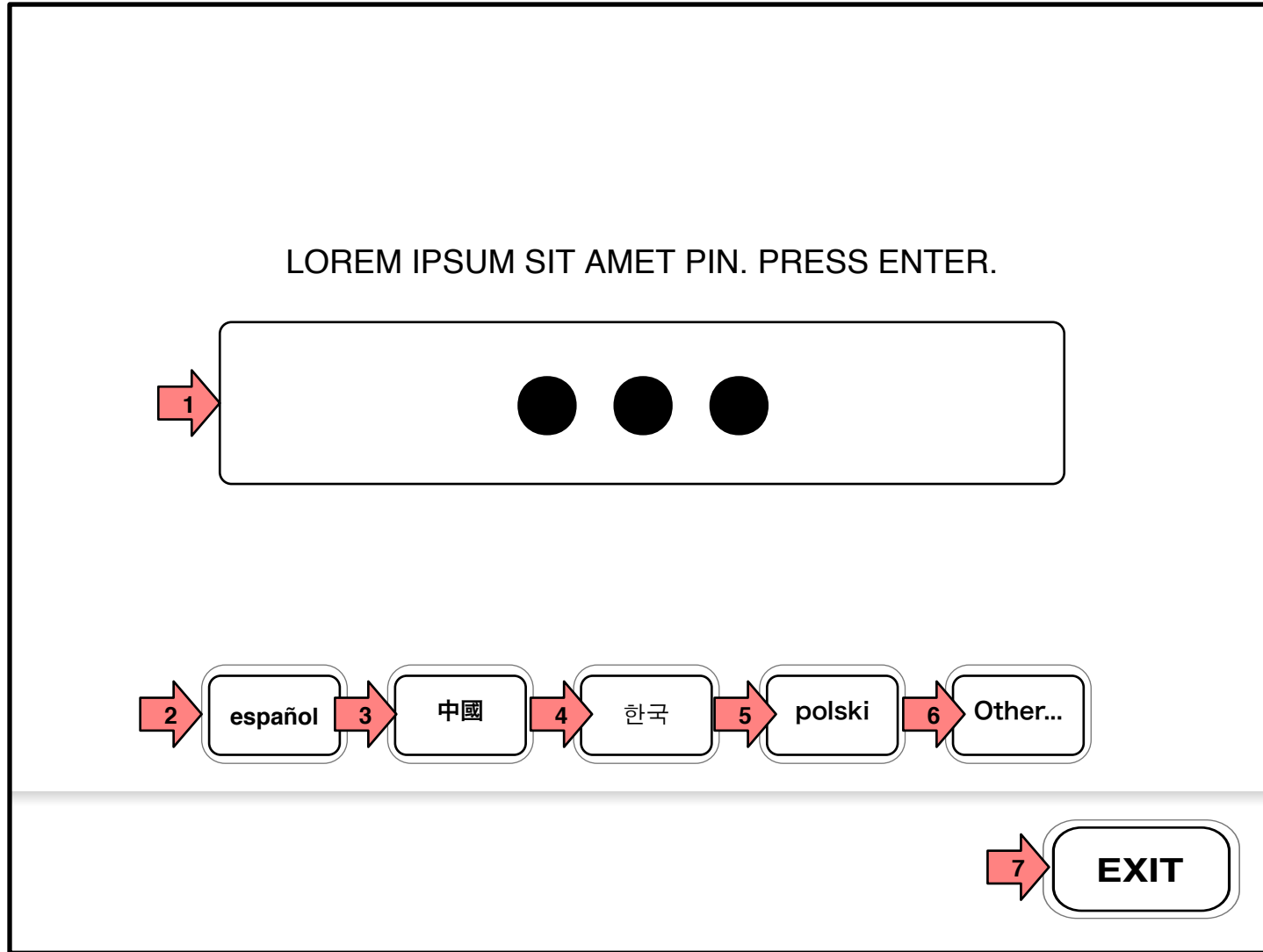
Page Title

0.2 Printer Down Notification

Page Context / How I Got Here / Page Notes

User has entered card and printer is not functioning.

	Description	Interaction	Rules	Notes
1	Printer Down Warning	None		Text warns that printer is down. See 0.2 Printer Down in copy deck for final copy.
2	No	On click, session is ended and 0.0 Welcome screen is displayed.		<i>The 'closing wallet' sound will be played on exit.</i>
3	Yes	On click the user continues to 0.3 PIN Entry		
4	EXIT	On click, user is taken back to 0.0 Welcome Screen.		<i>The 'closing wallet' sound will be played on exit.</i>



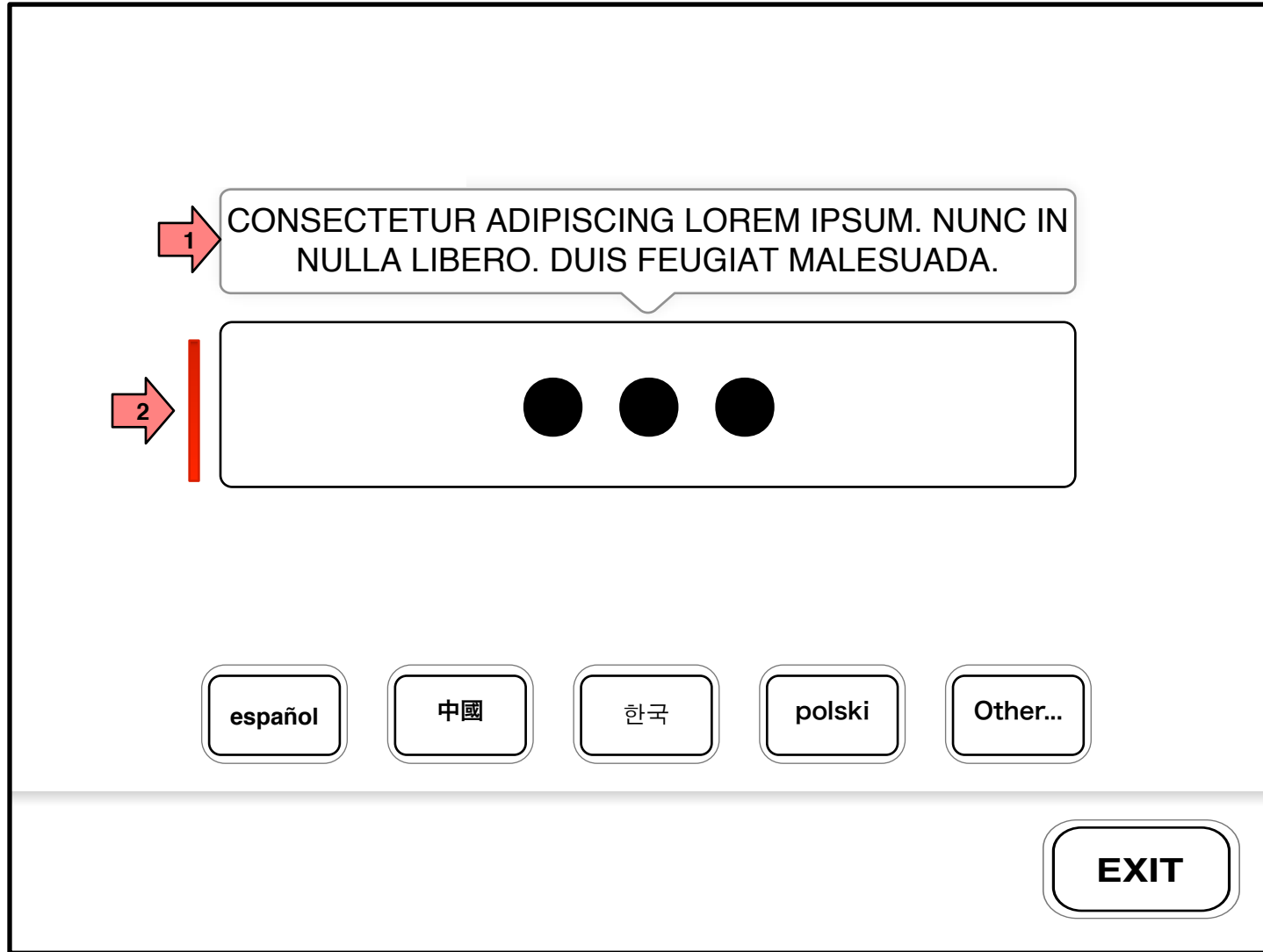
Page Title

0.3 PIN Input

Page Context / How I Got Here / Page Notes

The user has inserted his/her card in the ATM successfully and is now prompted for his/her PIN.

	Description	Interaction	Rules	Notes
1	PIN Feedback	On user pressing a button of the PIN pad (hardware not shown) a bullet • appears to represent the digit entered.		
2	español	On click the interface changes to Spanish.	The placement/order of this and other language buttons is dependent on a number of rules (Languages used in country, etc.)	<i>This diagram shows the typical button order for Citibank North America.</i>
3	中國 (Chinese)	On click the interface changes to Chinese (zhongwen).		
4	한국 (Korean)	On click the interface changes to Korean.		
5	polski (Polish)	On click the interface changes to Polish		
6	Other...	On click user goes to 0.3.1 Other Languages.		
7	EXIT	On click the user is taken back to the welcome screen.		<i>The 'closing wallet' sound will be played when exiting.</i>



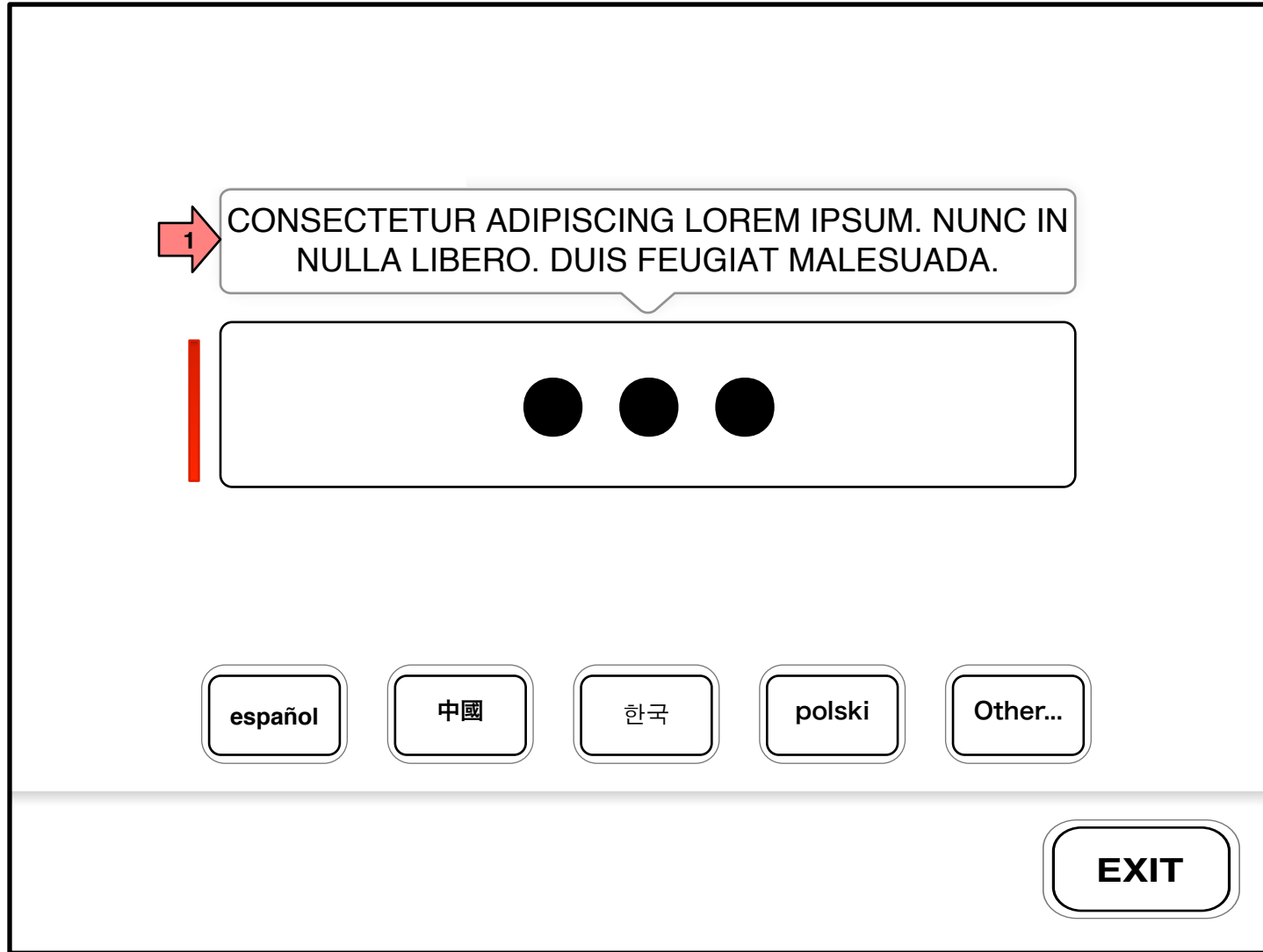
Page Title

0.3.x PIN Input Error

Page Context / How I Got Here / Page Notes

User has entered an incorrect PIN or other error has occurred.

	Description	Interaction	Rules	Notes
1	Error Message	None.	Error message text is dependent on the error thrown.	See next page for list of potential errors
2	PIN Feedback (Error)	On user pressing a button of the PIN pad (hardware not shown) a bullet • appears to represent the digit entered.		Graphically the PIN Feedback area should look different so user knows there was an error.



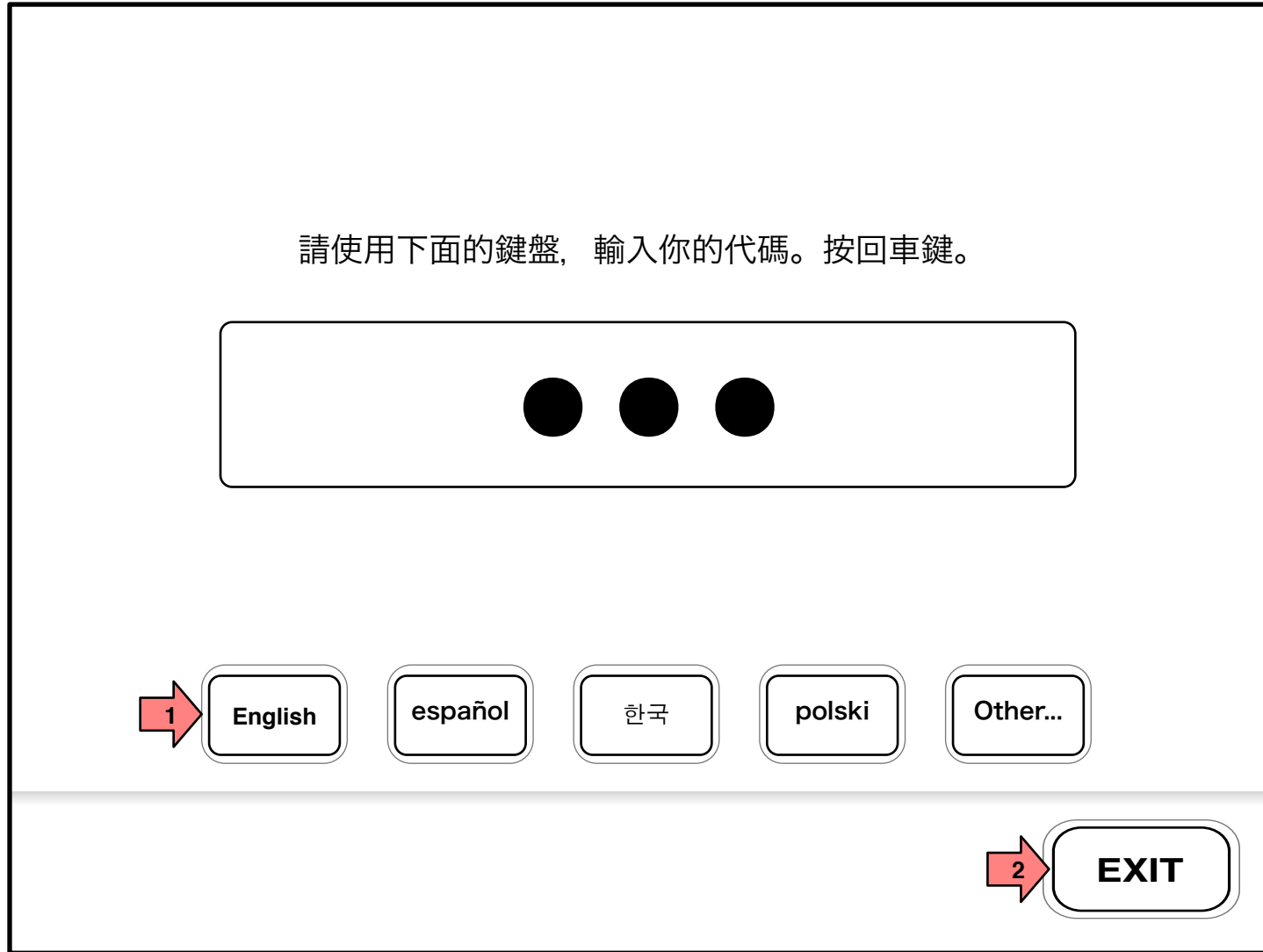
Page Title

0.3.x PIN Input Error Text

Page Context / How I Got Here / Page Notes

An error on PIN entry has been thrown.

	Error Condition	Error Text	User Options	Notes
1	Lorem ipsum dolor	Lorem ipsum dolor	Re-enter PIN or EXIT	
	Lorem ipsum dolor	Lorem ipsum dolor	Re-enter PIN or EXIT	
	Lorem ipsum dolor	Lorem ipsum dolor	Re-enter PIN or EXIT	
	Lorem ipsum dolor	Lorem ipsum dolor	Re-enter PIN or EXIT	
	Lorem ipsum dolor	Lorem ipsum dolor	Re-enter PIN or EXIT	



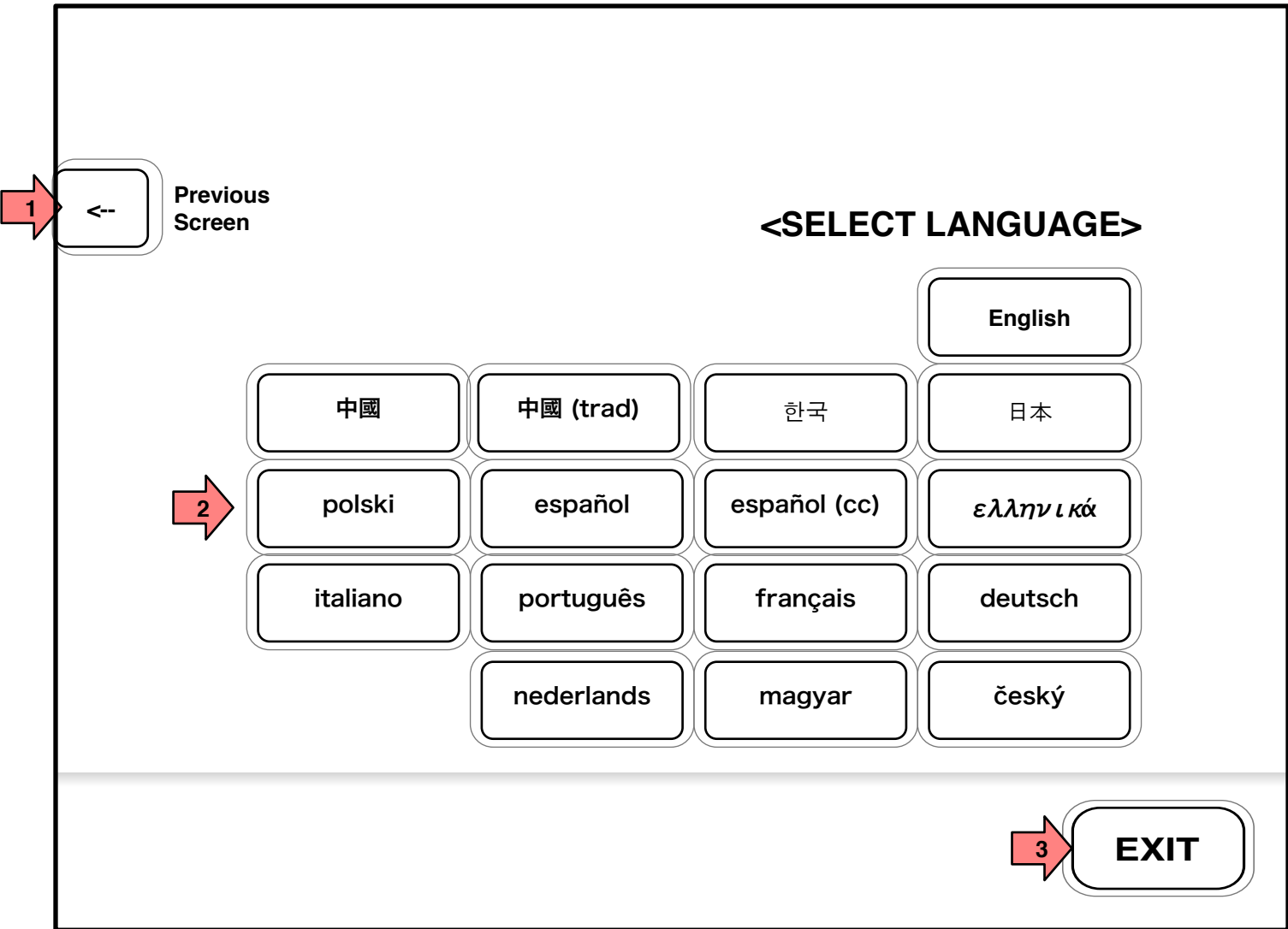
Page Title

0.3 PIN Input Chinese

Page Context / How I Got Here / Page Notes

User has selected Chinese as his/her language.

	Description	Interaction	Rules	Notes
1	Button Arrangement	None	The button representing the current language is removed from the set at bottom and buttons move to the left to fill in gaps.	Language buttons are in a strict order based on ATM location. For North America the order is (TBD) English, Spanish, Chinese (zhongwen), Korean, ,
2	EXIT	On click user session is terminated.	Since pin has not been entered or verified, the session ends and short timeout to the 0.0 Welcome Screen begins.	



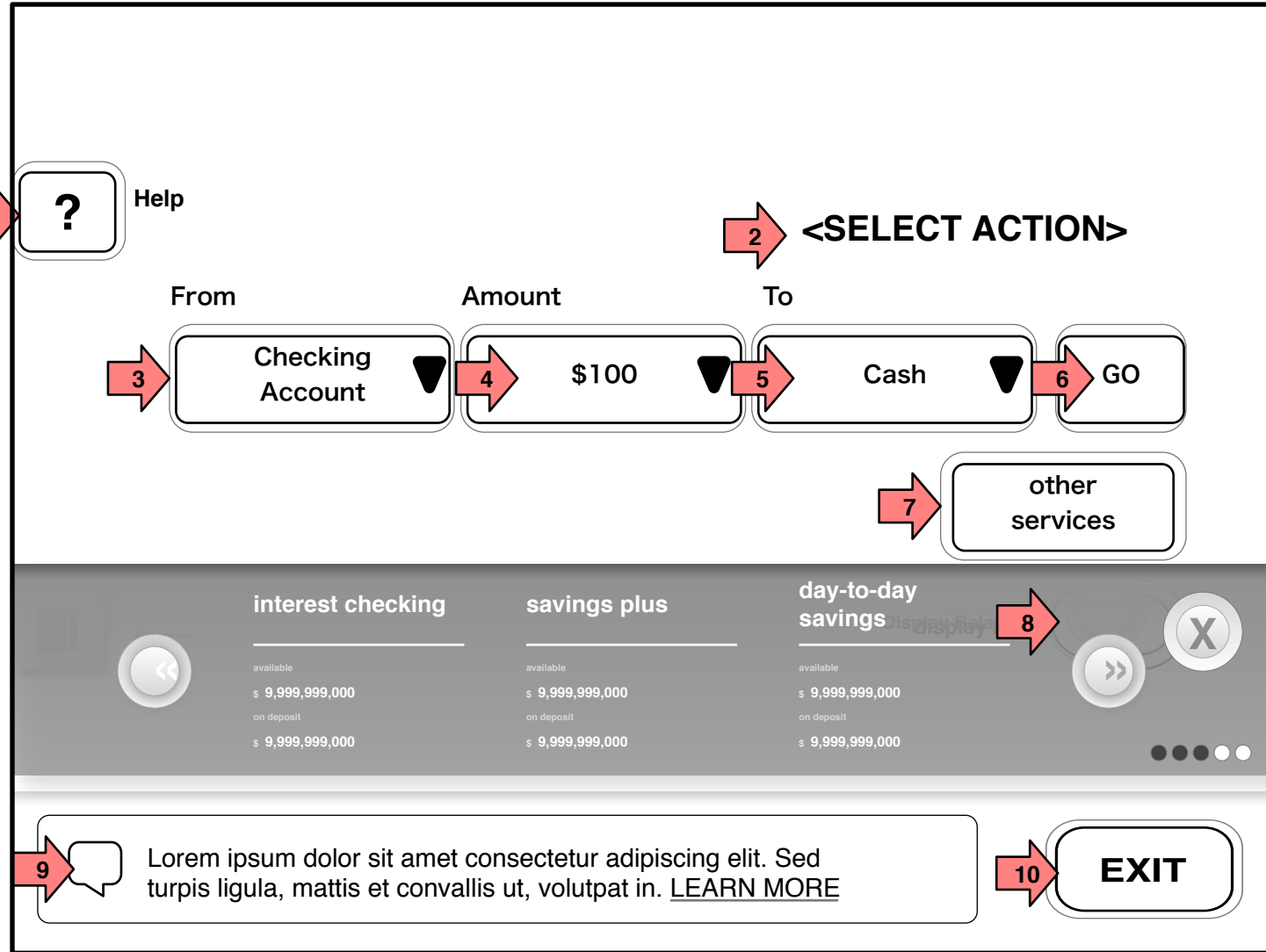
Page Title

0.3.1 Other Languages

Page Context / How I Got Here / Page Notes

User has selected "Other Languages" in 0.3 PIN Entry.

	Description	Interaction	Rules	Notes
1	Previous Screen	On click user is taken to 0.3 PIN Entry		
2	Language Buttons	On click the interface language is switched to the selected language and user is taken to 0.3 PIN Entry.		
3	EXIT	On click user session is terminated.	Since pin has not been entered or verified, the session ends and short timeout to the 0.0 Welcome Screen begins.	



Toggle Notes Off/On

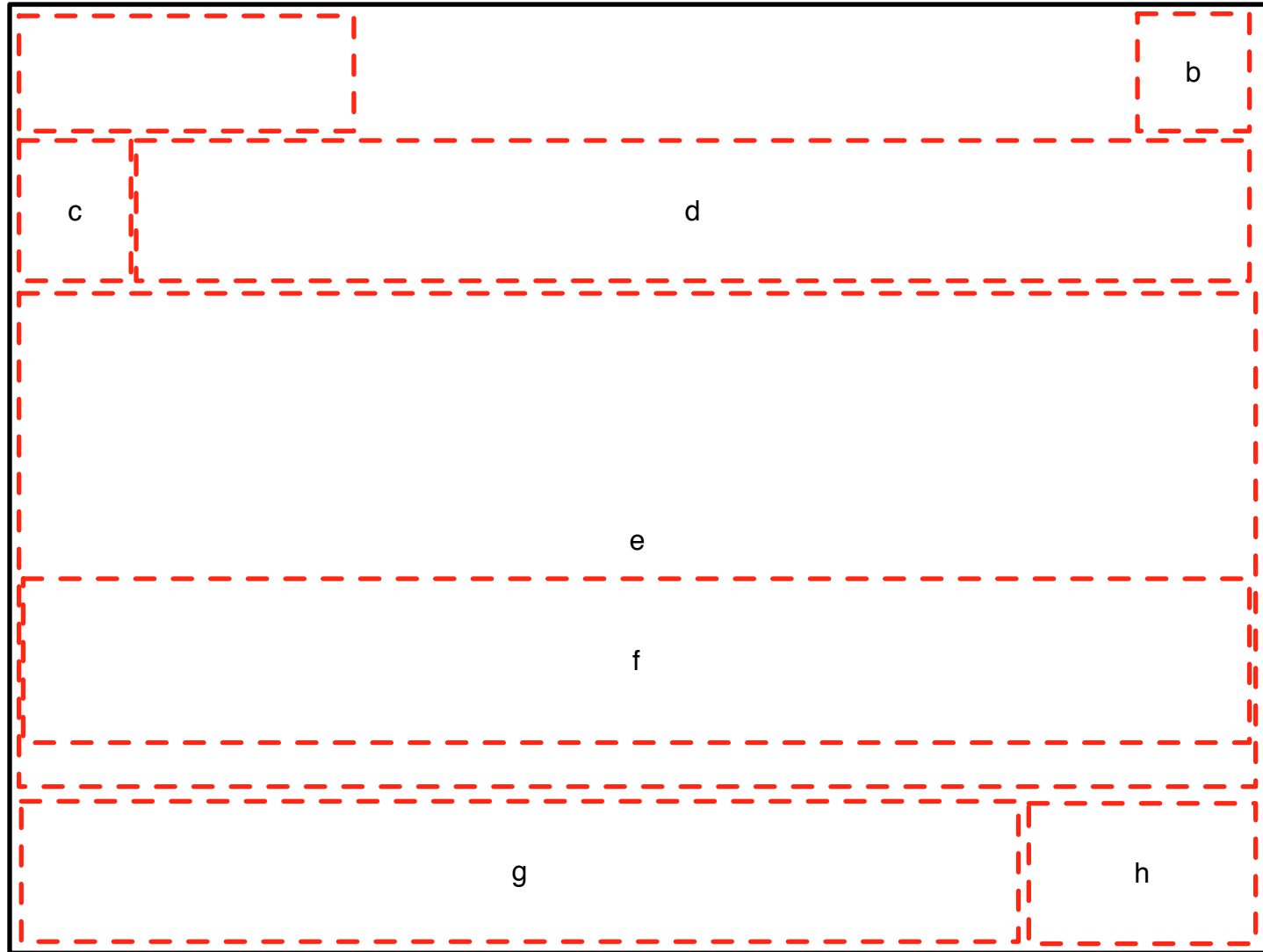
Page Title

1.0 Main Menu

Page Context / How I Got Here / Page Notes

After PIN Entry, ON-Us users are shown 1.0 Main Menu screen which uses multi-selection to configure a transaction.

	Description	Interaction	Rules	Notes
1	Help	On click the help screen is shown/hidden		
2	Page Title/Instruction	None	Instruction/Title TBD	
3	Source	On click a selection menu is shown.	Users Accounts and available sources are shown	
4	Amount	On click a selection menu is shown	The menu shows various amounts.	On selection of deposit, the amount changes to a receptacle for either cash or check photos.
5	Destination	On click the selection menu is shown	This menu shows the users accounts as well as the option for cash or cashier's check.	Cashier's Check is a 'nice to have'
6	Go	On click the transaction is executed.		
7	Other Services	TBD		
8	Display Balances	On click the users balances are displayed in this space.		
9	Advertisement	On click the 1.3 Advertisement Page is shown.		
10	EXIT	On click the Exit process is initiated.		



Template Name/Source

Letter	Section Description	Contents	Notes
a			
b			
c			
d			
e			
f			
g			
h			
i			
j			