

Client Project

Client: Humira

Project: SmartShare Mobile

Creator: Wunderman
Edited by: Wunderman

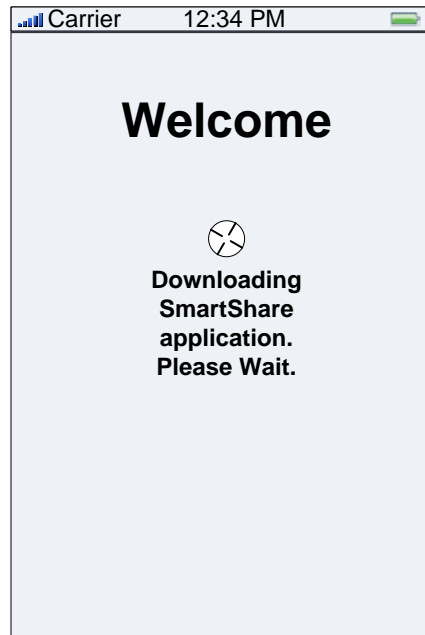
Date Created: 5/13/2009
Last Modified: 6/26/2009

Summary

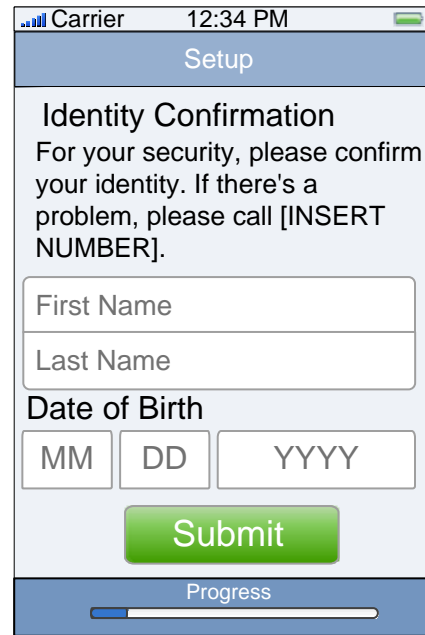
This document includes:

- Wireframes

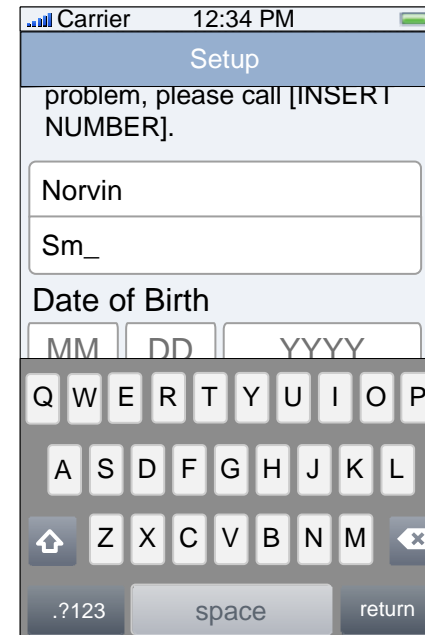
Block wireframes represent page contents only, and do not reflect layout or priority given to page elements.



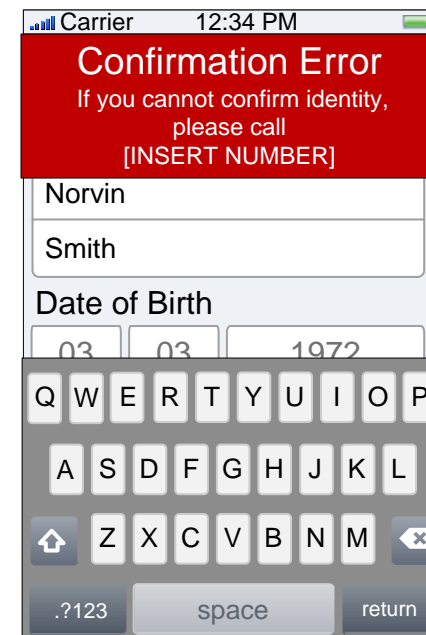
0.0 Welcome Splash



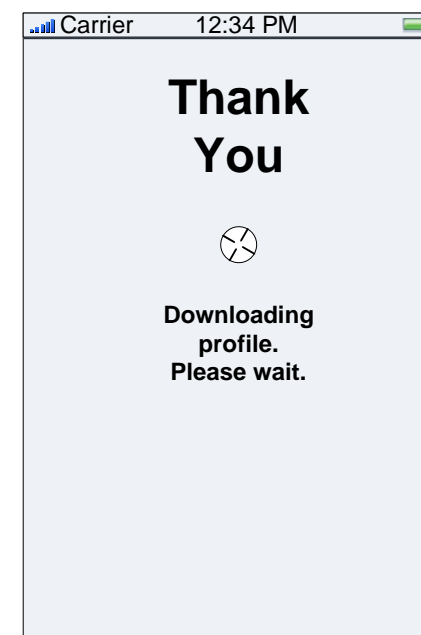
0.1 Confirm Identity



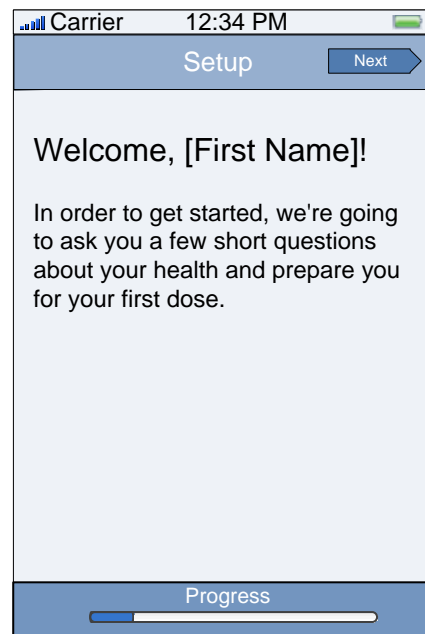
0.1 Confirm Identity (Keyboard)



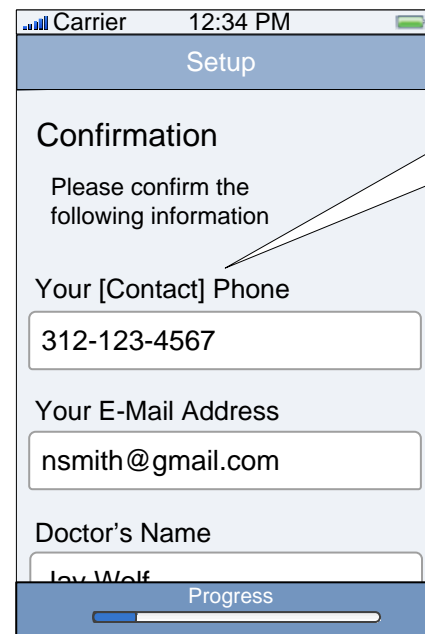
0.1.e Confirm Identity: Error



0.1.1.2 Download Profile

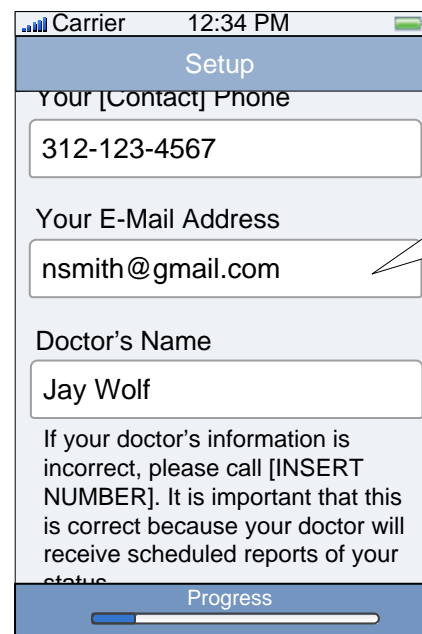


0.1.2 Welcome, Setup



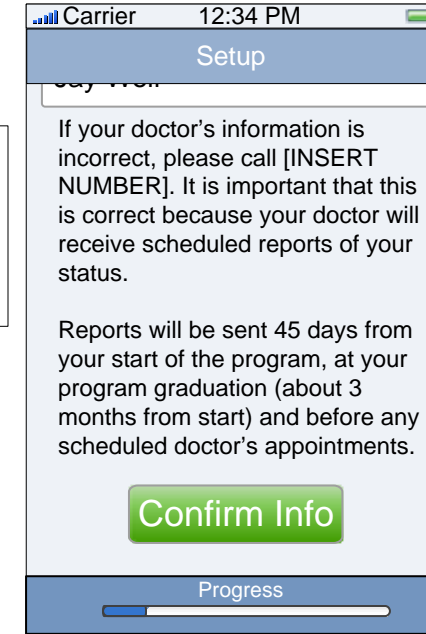
0.1.3 Confirm Doctor and Contact Info

Phone label is dynamic based on what sort of phone is entered on enrollment form.

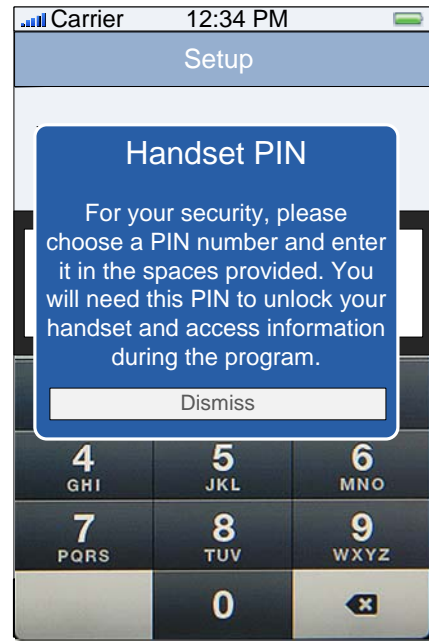


0.1.3 Confirm Doctor and Contact Info (continued)

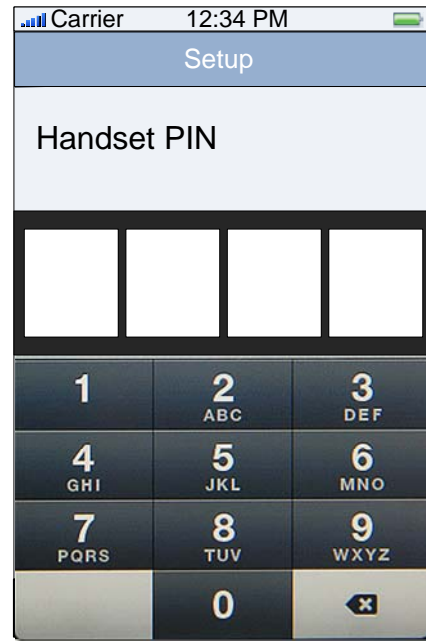
Phone number and email address are editable fields. When tapped, the appropriate keyboard appears. (Must trigger notification to Epsilon/WellDoc if edited)



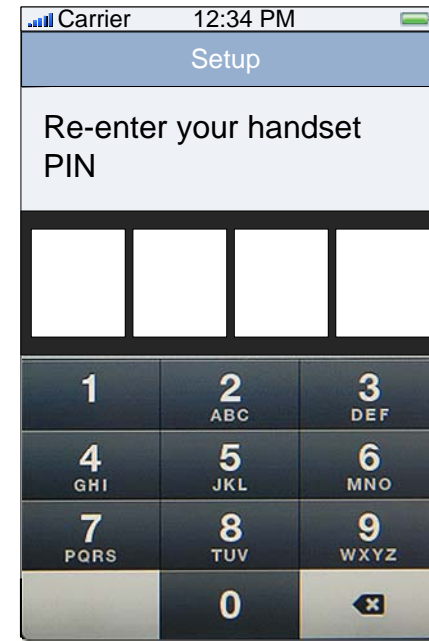
0.1.3 Confirm Doctor and Contact Info (continued)



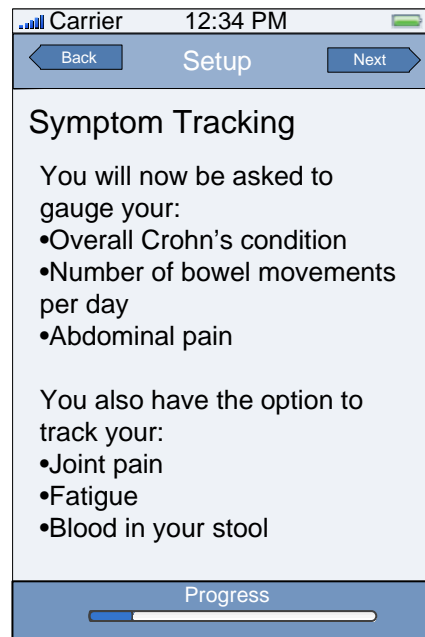
0.1.4 Mandatory PIN Alert



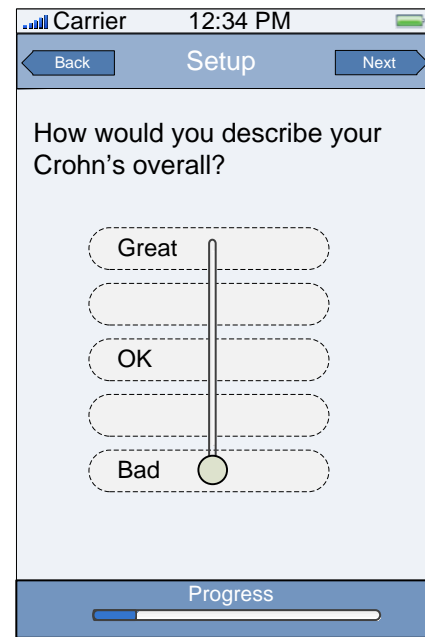
0.1.5 Choose Mandatory PIN



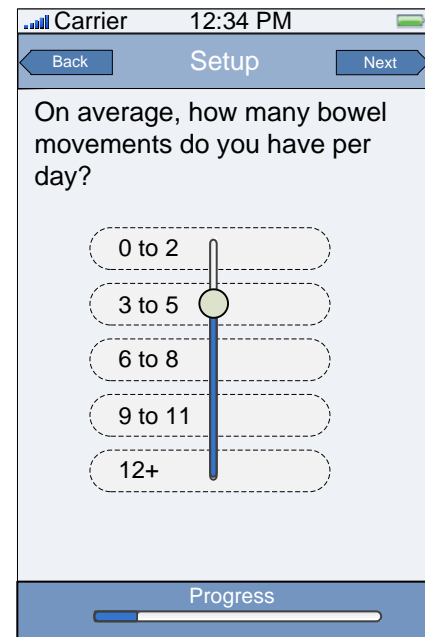
0.1.6 Mandatory PIN Re-enter



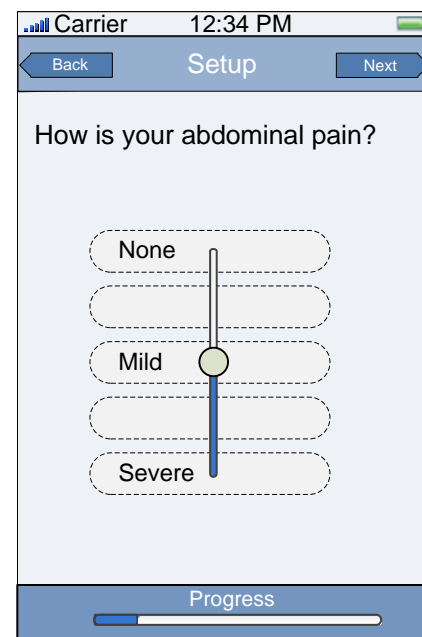
0.2 Symptom Tracking



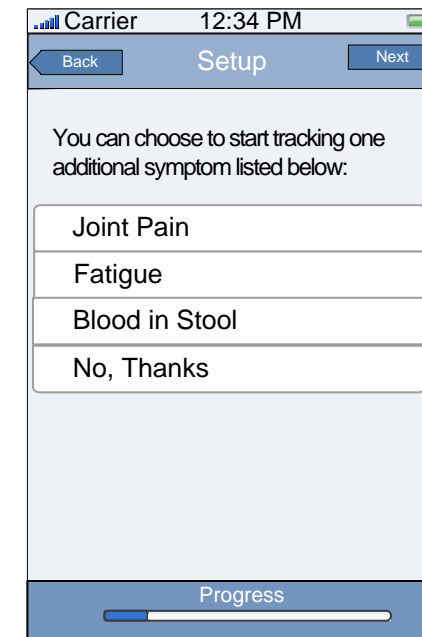
0.2.1 Crohn's Overall



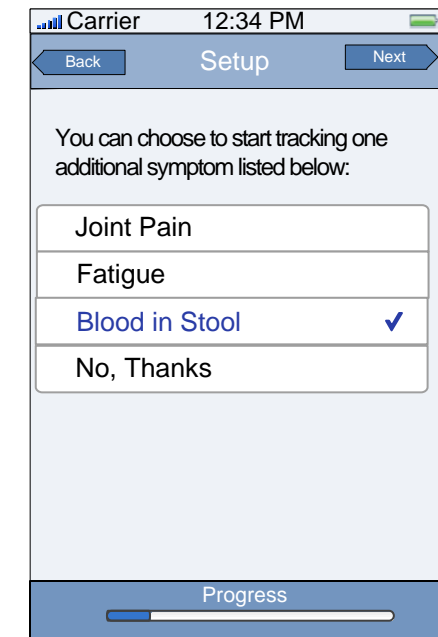
0.2.2 Bowel Movements



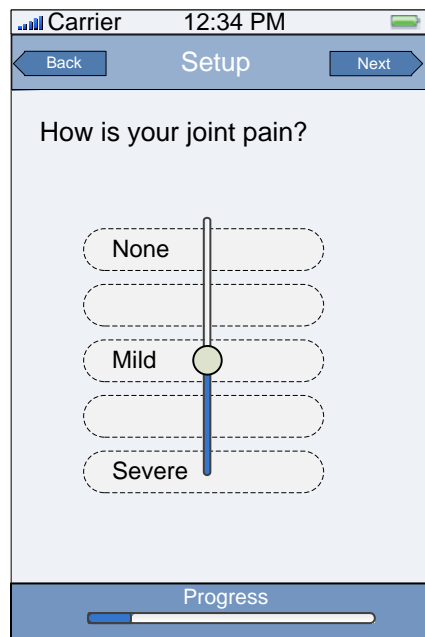
0.2.3 Abdominal Pain



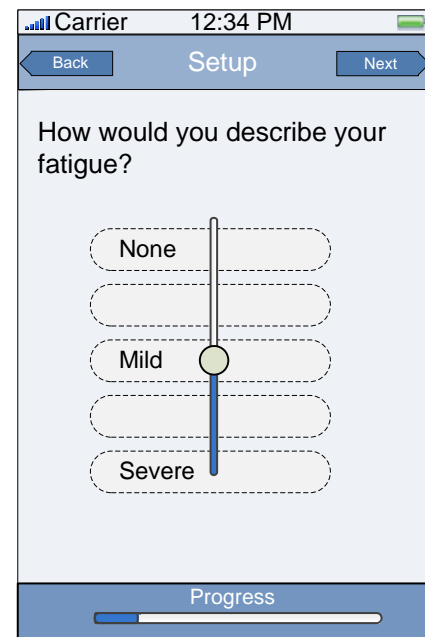
0.2.4 Pick Optional Symptoms



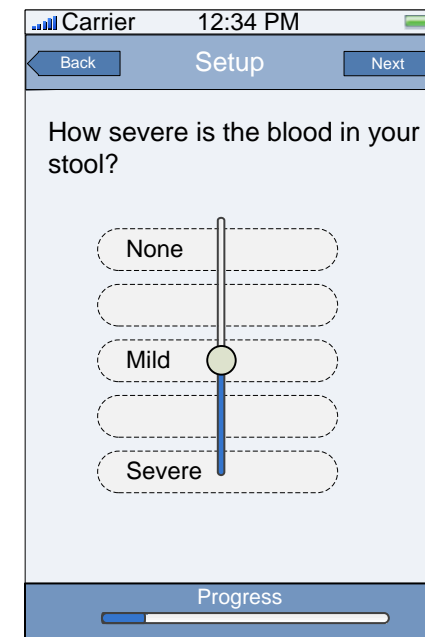
0.2.4 Pick Optional Symptoms



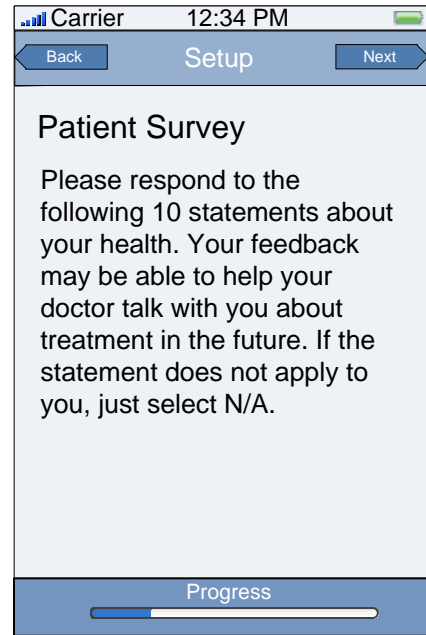
0.2.5 Joint Pain



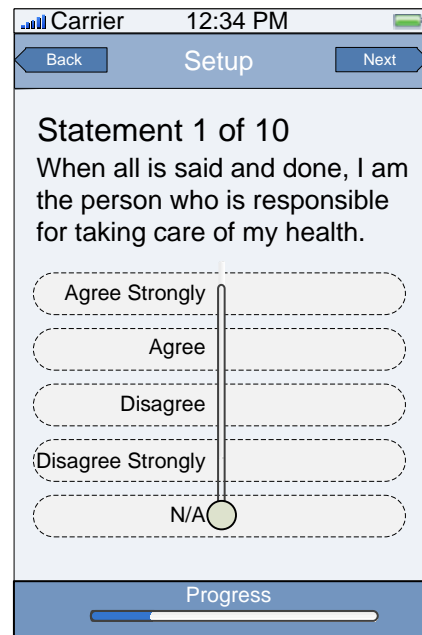
0.2.6 Fatigue



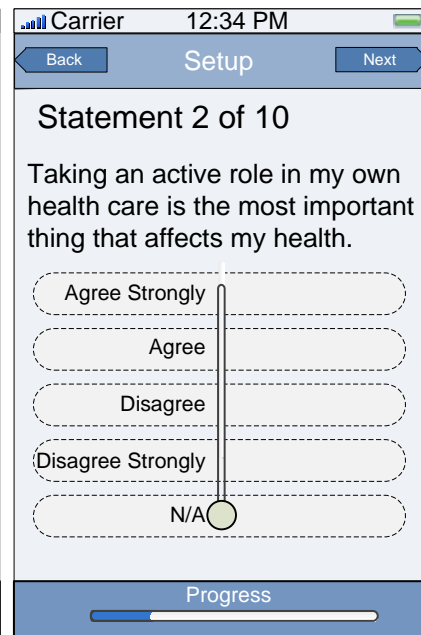
0.2.7 Blood in stool



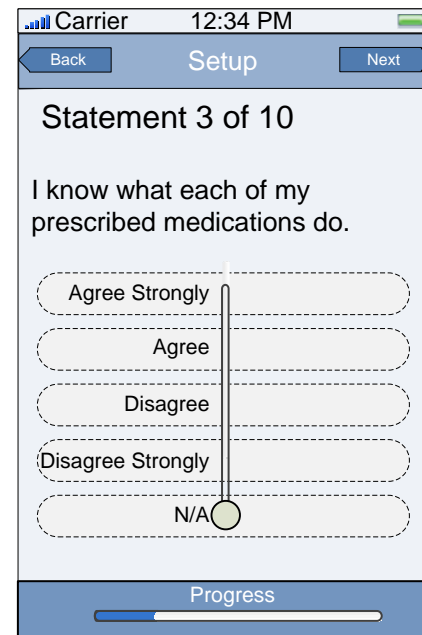
0.3 PAM Intro



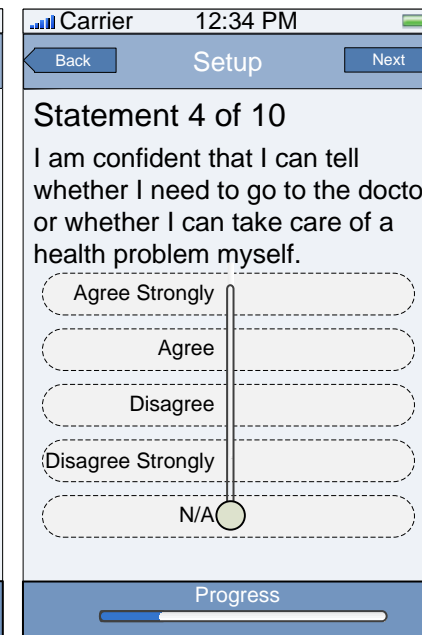
0.3.1 PAM 1



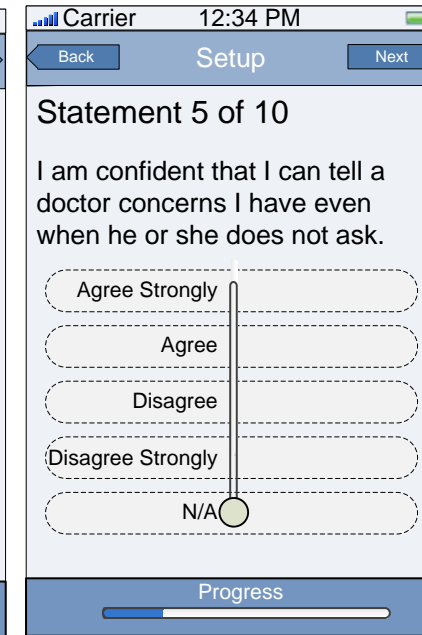
0.3.2 PAM 2



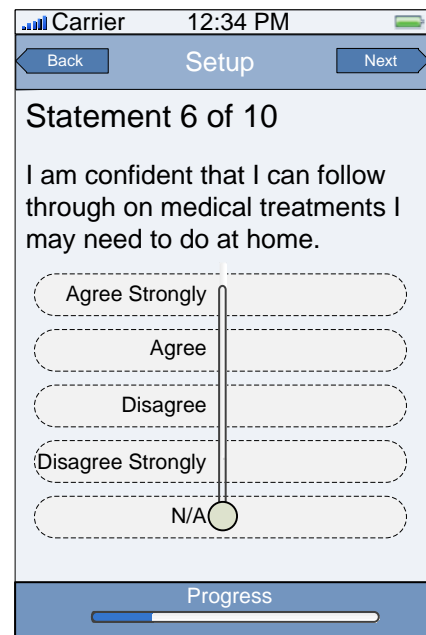
0.3.3 PAM 3



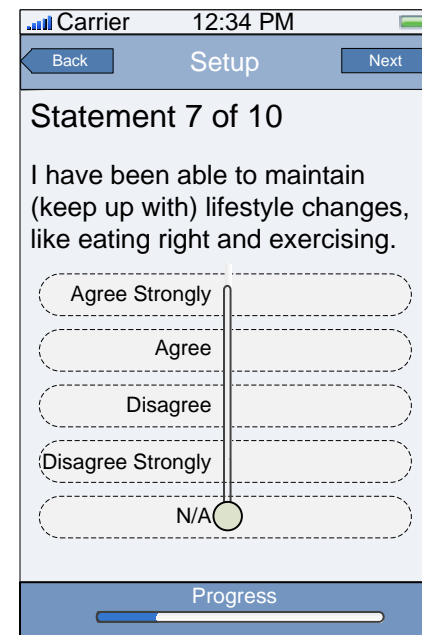
0.3.4 PAM 4



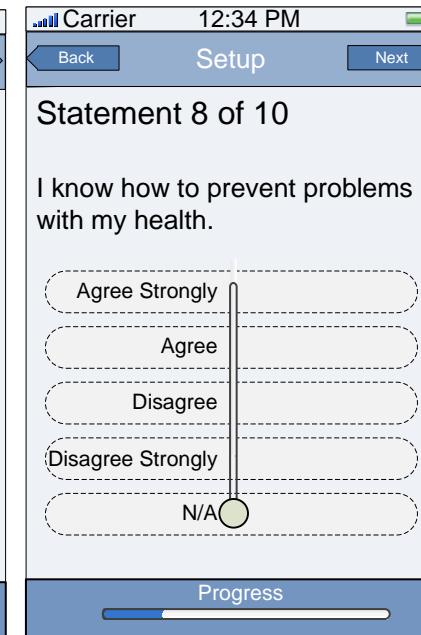
0.3.5 PAM 5



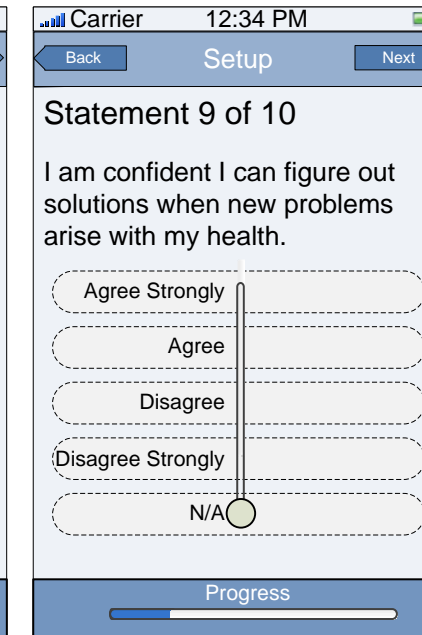
0.3.6 PAM 6



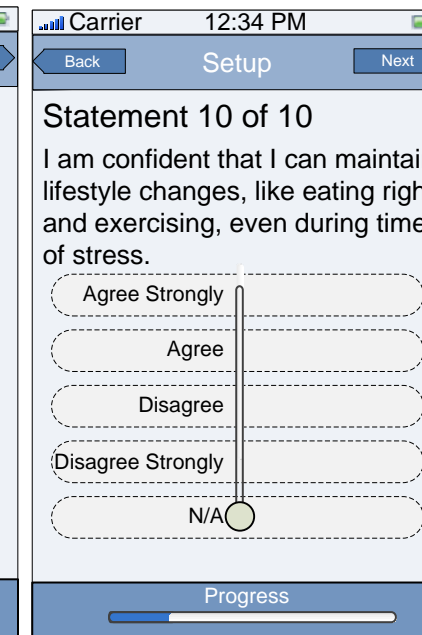
0.3.7 PAM 7



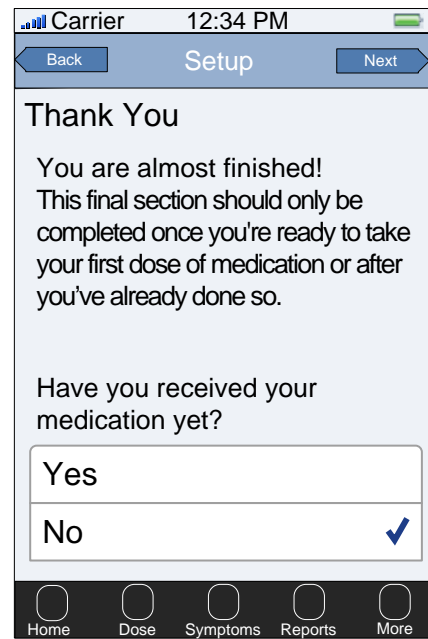
0.3.8 PAM 8



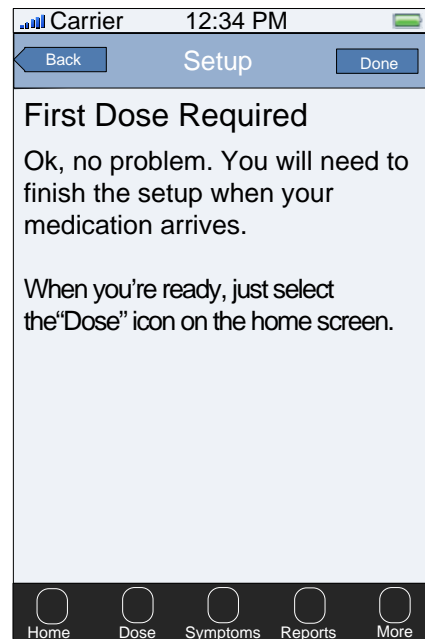
0.3.9 PAM 9



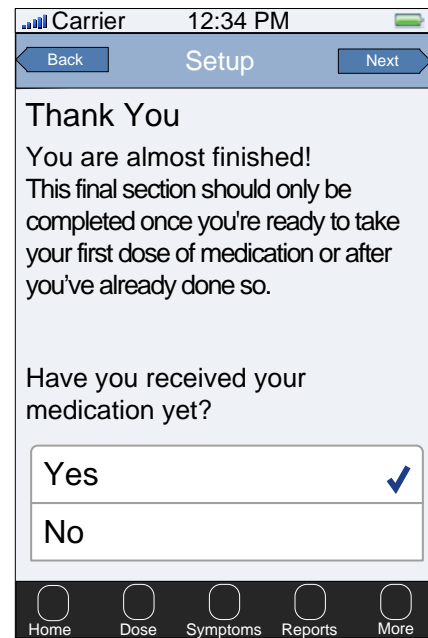
0.3.10 PAM 10



0.3.11 Profile Complete



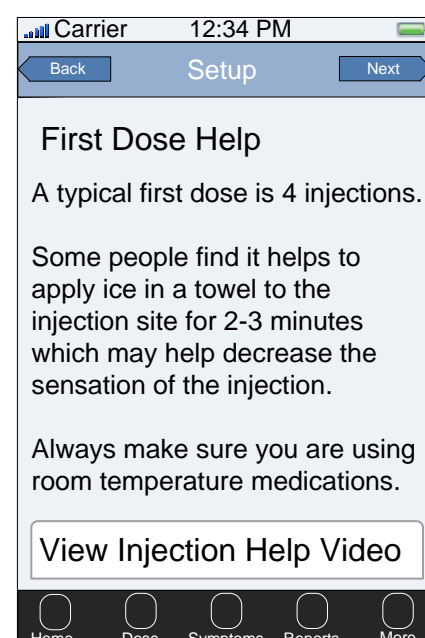
0.3.11.1 First Dose Required



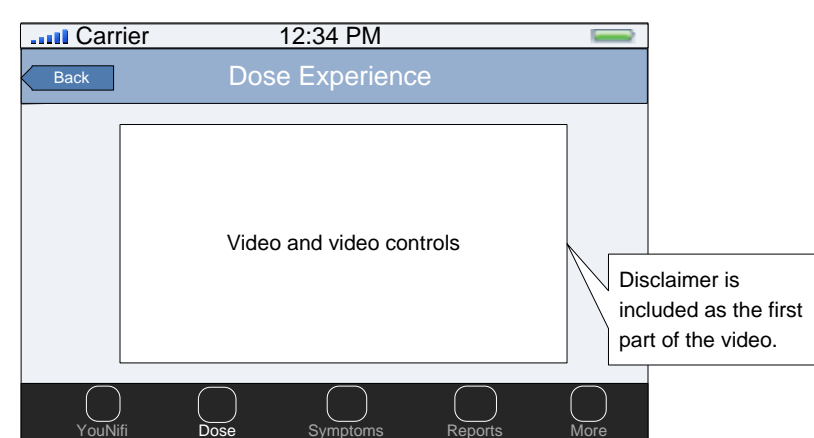
0.3.11 Profile Complete



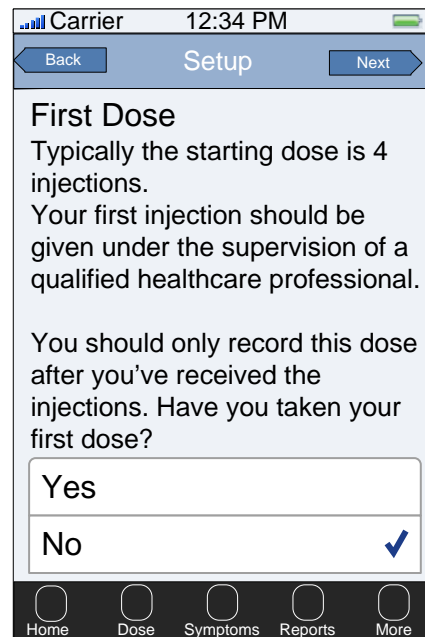
0.3.12 Pens / Syringes



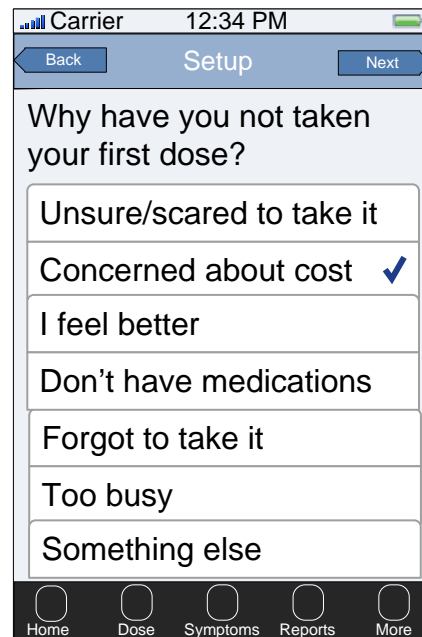
0.3.13 First Dose Help



0.3.13.1 Injection Help Video

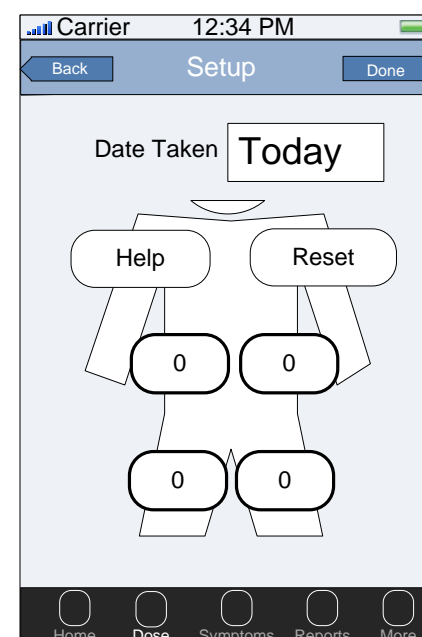


0.4 First Dose Taken?

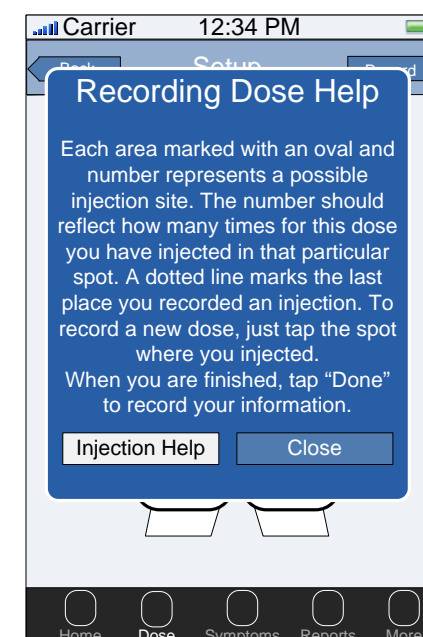


0.4.1 Why Not First Dose?

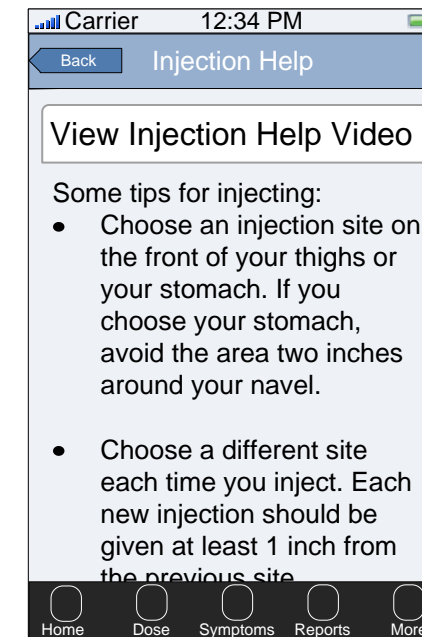
“Pre-Dose Problems”
(0.4.1.1 – 0.4.1.7.3)
see page 9 – 10



0.4.2 Record Dose



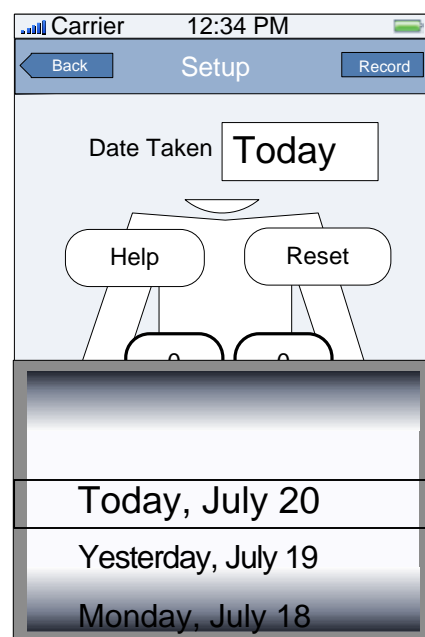
0.4.2.1 Record Dose Help



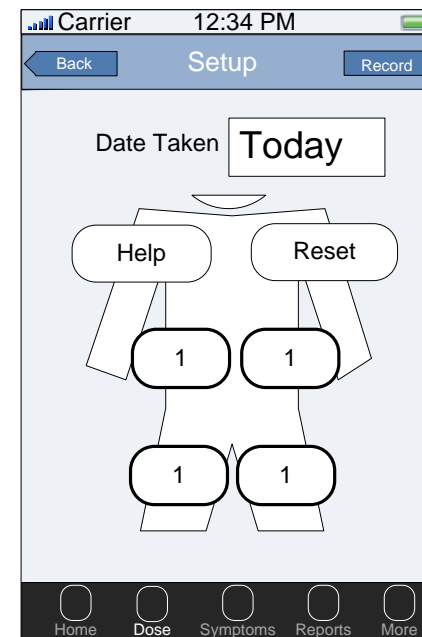
0.4.2.1.1 Injection Help

0.4.2.1.1 Injection Help
(full text for screen)

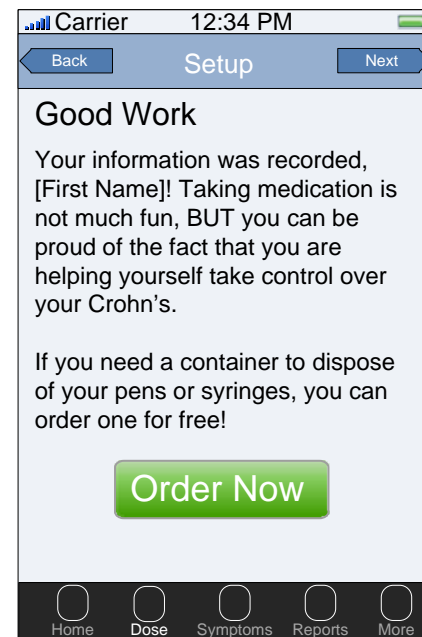
- Some tips for injecting:
- Choose an injection site on the front of your thighs or your stomach. If you choose your stomach, avoid the area two inches around your navel.
 - Choose a different site each time you inject. Each new injection should be given at least 1 inch from the previous site.
 - DO NOT inject where your skin is tender, bruised, red or hard, or where you have scars or stretch marks.
 - Some people find it helps to apply a small ice pack to the injection site for 2-3 minutes before cleansing the skin with alcohol. This may help decrease the sensation of injecting. If you use an ice pack, always put a light towel between it and your skin.



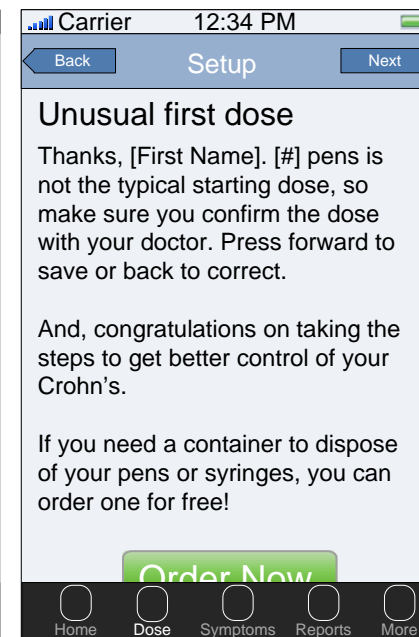
0.4.2.2 Record Dose:
Date Taken Picker



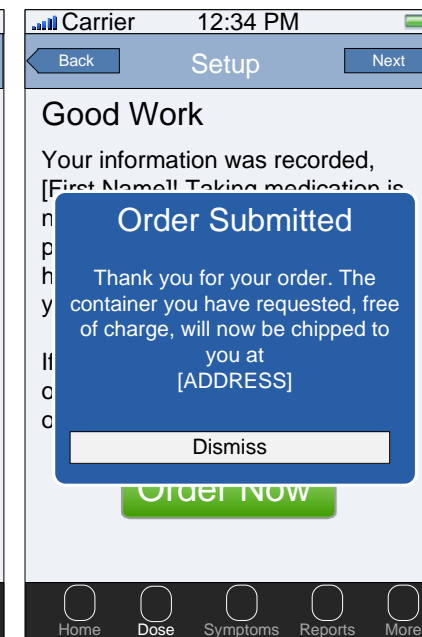
0.4.2 Record Dose



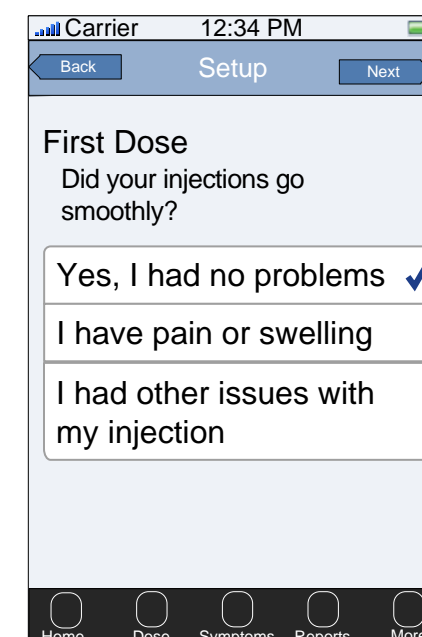
0.4.3 Validation Message



0.4.3alt Unusual First Dose

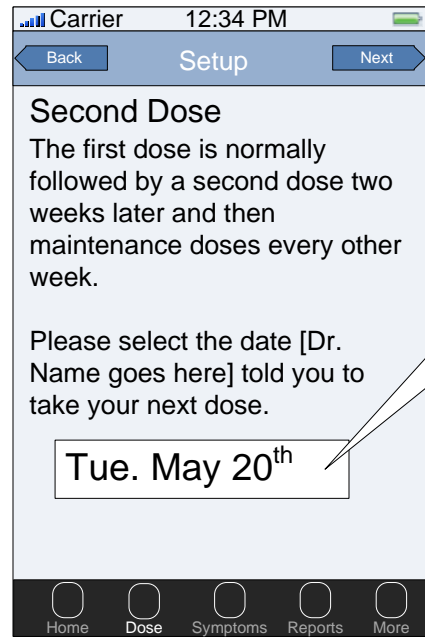


0.4.3.1 Sharps Container Order Submitted Pop-up

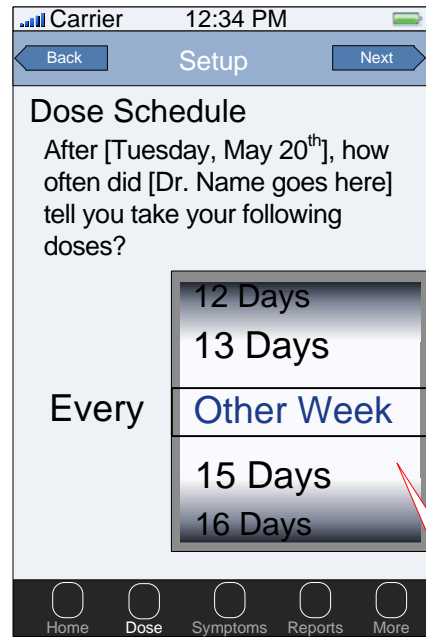


0.4.4 First Dose Experience

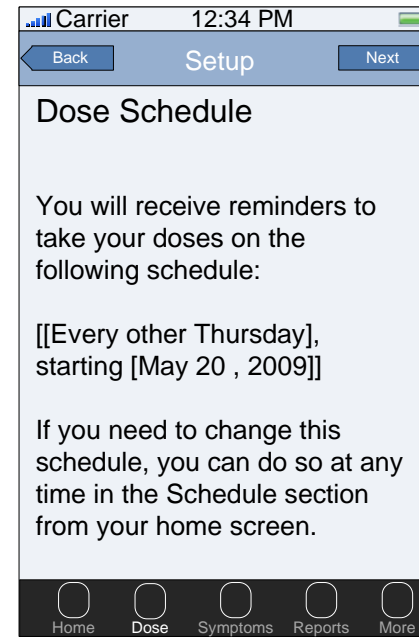
“Dose Problems”
(0.4.4.1 – 0.4.4.2)
see page 11



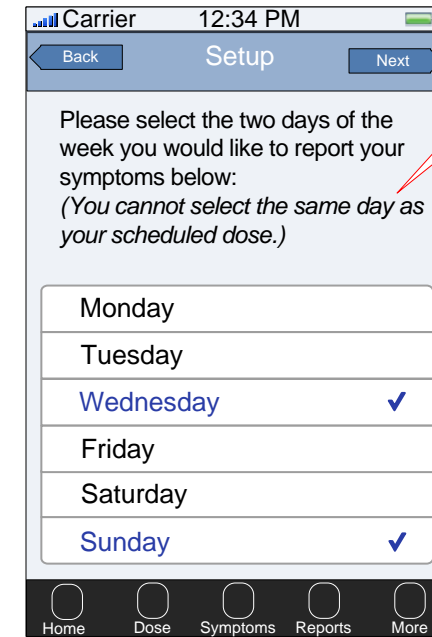
0.4.5 Second Dose



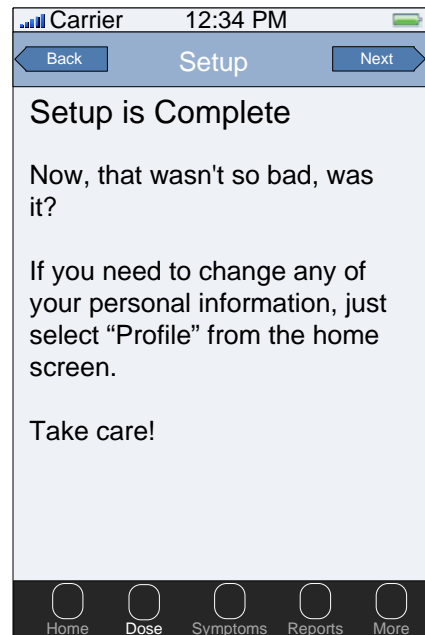
0.4.6 Second Dose Schedule



0.4.6.1 Dosing Schedule Confirmation



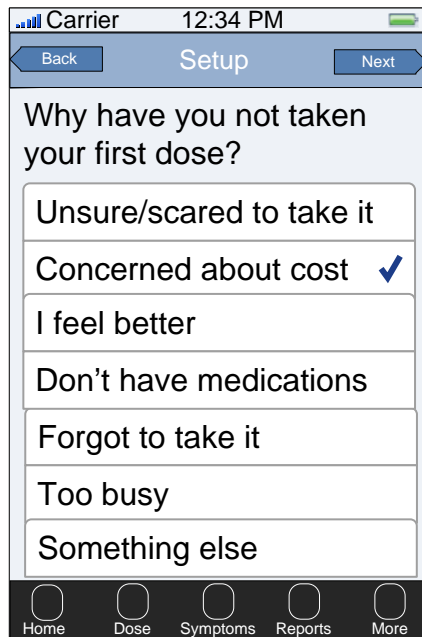
0.4.7 Symptom Report Scheduling



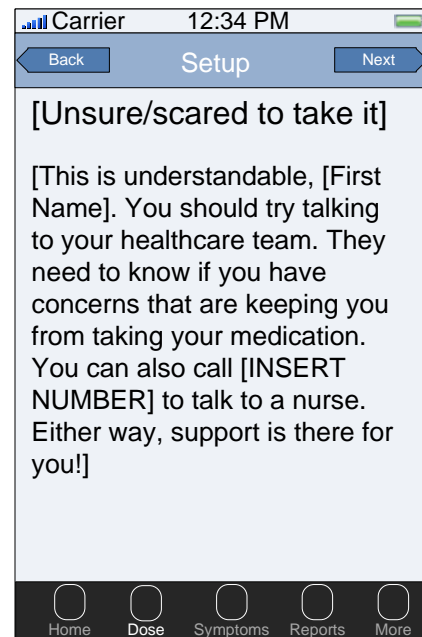
0.4.8 Setup is Complete

continued from “Why Not First Dose?”
(0.4.1)

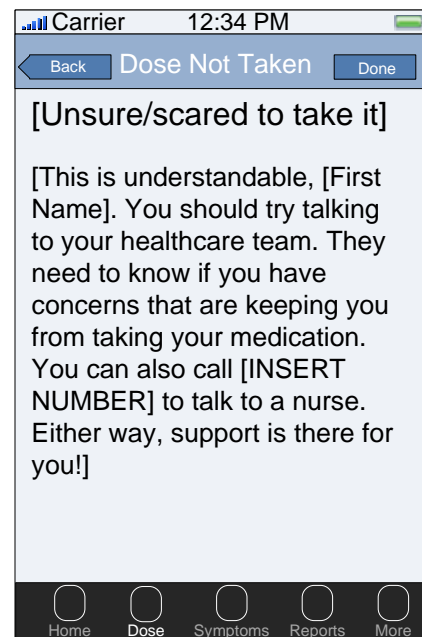
see page 7



0.4.1 Why Not First Dose?



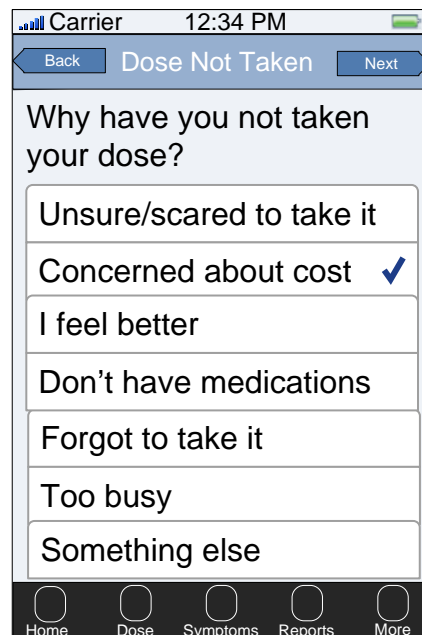
0.4.1x Pre-Dose Problems



10.1.1.1.x Pre-Dose Problems

continued from “Why Not Dose?”
(10.1.1.1)

see page 25



10.1.1.1 Why Not Dose?

0.4.1.x Pre-Dose Problems

0.4.1.1 Unsure/scared to take it Unsure/Scared to take it

This is understandable, [First Name]. You should try talking to your healthcare team. They need to know if you have concerns that are keeping you from taking your medication. You can also call [INSERT NUMBER] to talk to a nurse. Either way, support is there for you!

Unsure/Scared to take it

This is perfectly normal! It's OK to have questions. Talk to your doctor or schedule a nurse to come to your house and assist you. Call [INSERT NUMBER] for more information.

0.4.1.2 Concerns about the cost Concerns about cost

[First Name], if you ever worry about not being able to pay for your drug, please know that there is a financial assistance program already established to help you.

Please call [INSERT NUMBER] today to find out if you qualify, as many people do.

0.4.1.3 I feel better I feel better

It's great that you feel better! Just make sure you talk with your healthcare team before stopping your medication. Crohn's is a varying condition and symptoms often return after therapy is stopped.

I feel better

Glad to hear this, [First Name]. Does your doc know you stopped your meds? Make sure you discuss this with your healthcare team. Thanks for recording the information!

0.4.1.4 Don't have medications Don't have medications

Uh, oh! You should call your doctor if you need another prescription. Please start recording your doses again when you receive your medication. Have a good day, [First Name].

Don't have medications

Well, that explains it! These things happen. Call your doctor if you need a prescription.

0.4.1.5 Forgot to take it Forgot to take it

It happens! Did you know that there's a reminder automatically set for you? Keep this somewhere that you'll be able to notice, so it can help you remember.

Talk to your doctor if you are not sure when to take your next dose.

[button Record Now]

Forgot to take it

That's ok, [First Name]. Don't be too hard on yourself. Just try to get back on track. Talk to your doctor if you are not sure when to take your next dose.

[button Record Now]

0.4.1.6 Too busy Too busy

It can be hard to fit everything in! Just remember that taking your medications as prescribed is one of the best things you can do to help control your symptoms. Have a good day, [First Name].

[button Record Now]

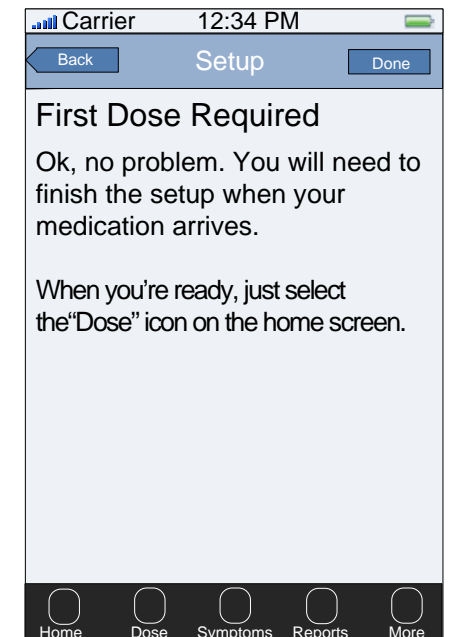
Too busy

Ok, that's understandable [First Name]. Do your best to find the time to take care of your health. You deserve it! Talk to your doctor if you are not sure when to take your next dose.

[button Record Now]

continues to “First Dose Required”
(0.3.11.1)

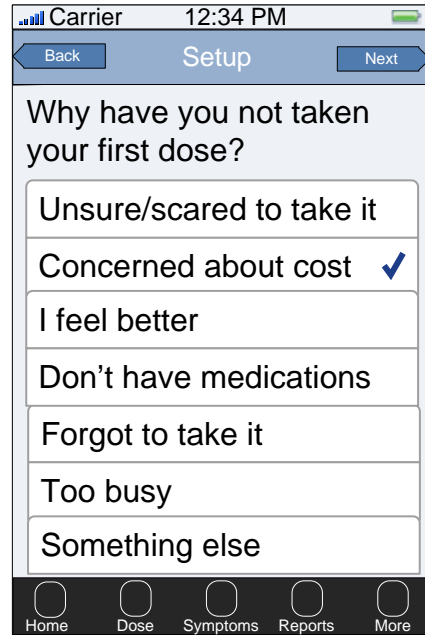
see page 6



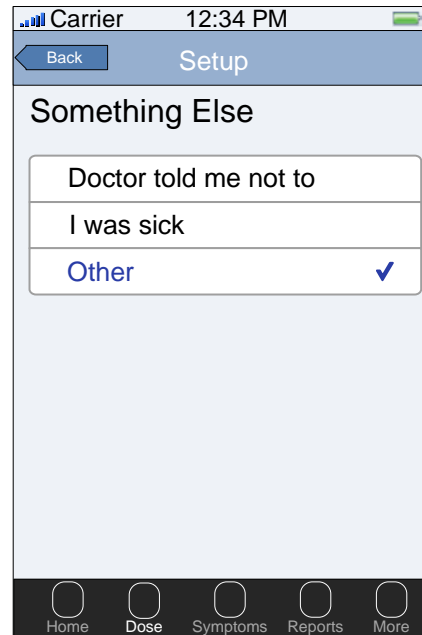
0.3.11.1 First Dose Required

continued from "Why Not First Dose?"
(0.4.1)

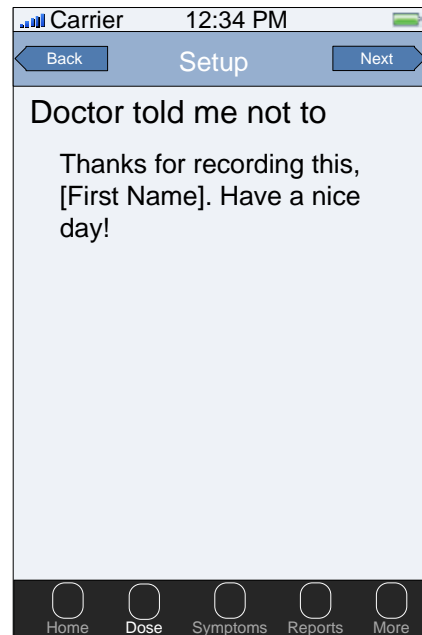
see page 7



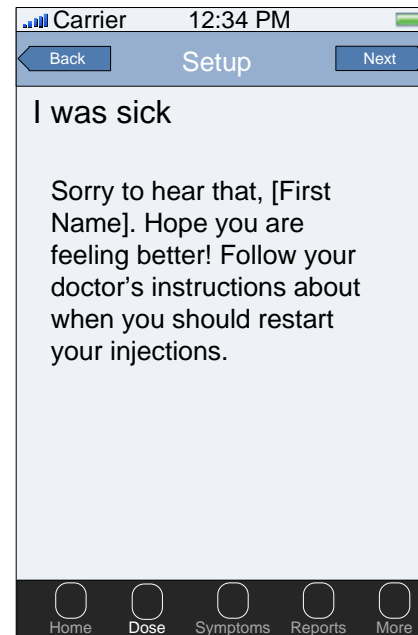
0.4.1 Why Not First Dose?



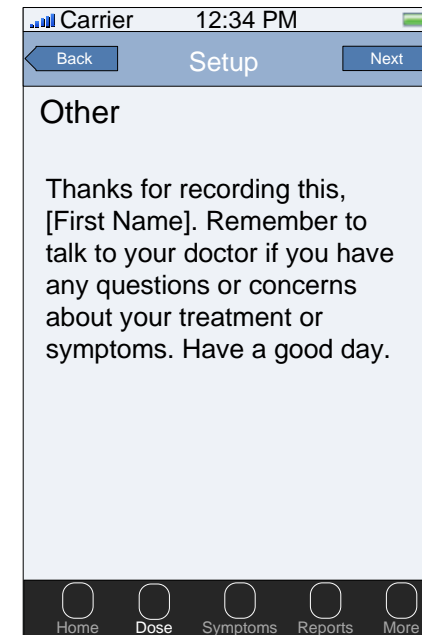
0.4.1.7 Something Else



0.4.1.7.1 Doctor told me not to



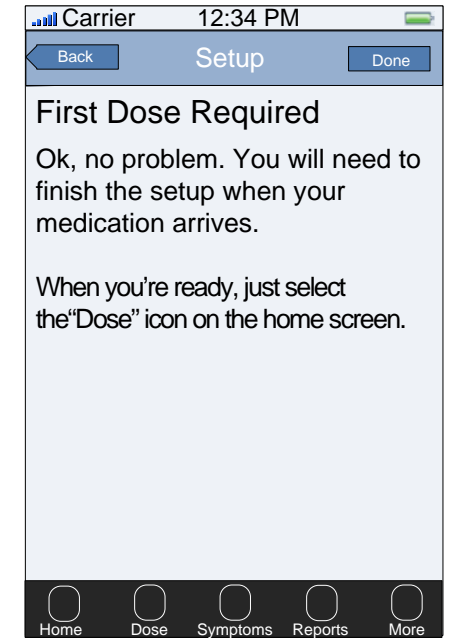
0.4.1.7.2 I was sick



0.4.1.7.3 Other

continues to "First Dose Required"
(0.3.11.1)

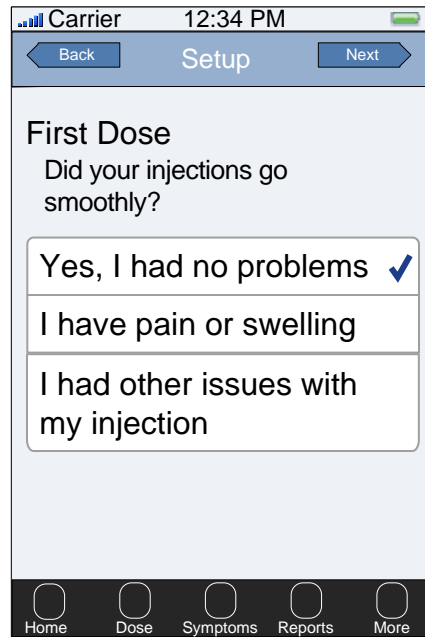
see page 6



0.3.11.1 First Dose Required

continued from "First Dose Experience"
(0.4.4)

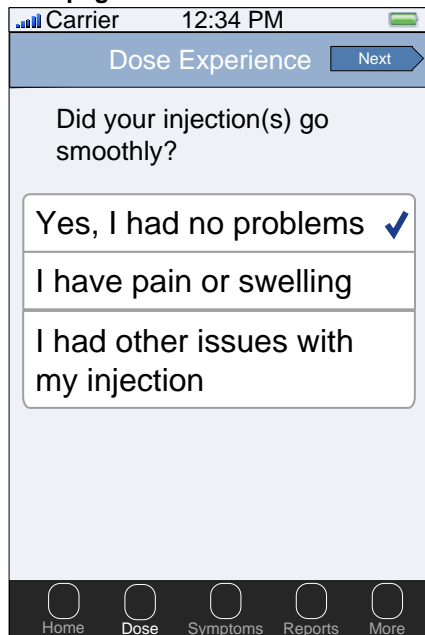
see page 7



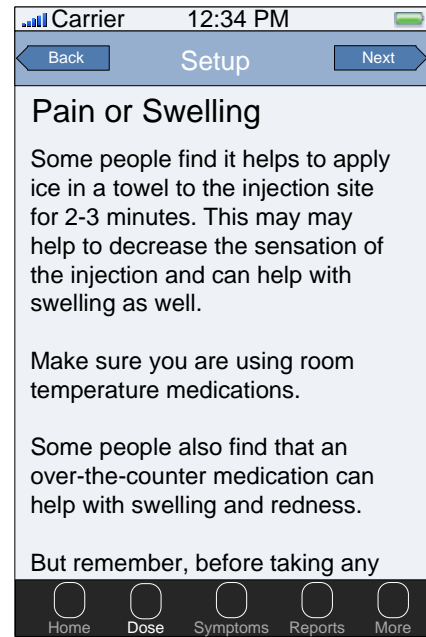
0.4.4 First Dose Experience

continued from "Dose Experience"
(2.2)

see page 13



2.2 Dose Experience



0.4.4.1 Pain or Swelling

0.4.4.1 Pain or Swelling
(full text for screen)

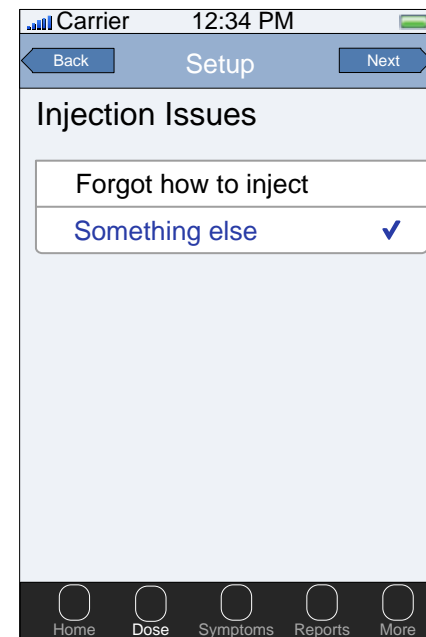
Pain or Swelling

Some people find it helps to apply ice in a towel to the injection site for 2-3 minutes. This may help to decrease the sensation of the injection and can help with swelling as well.

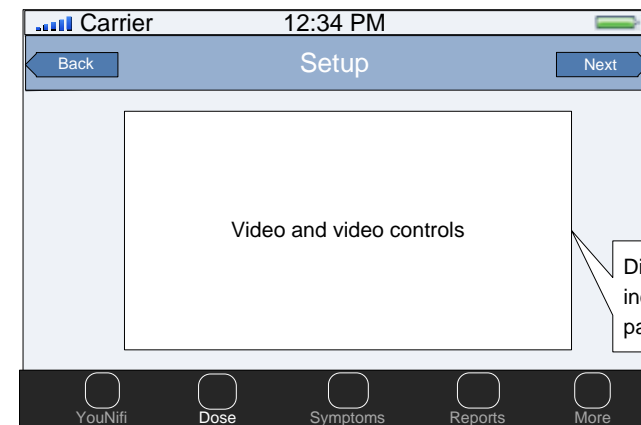
Make sure you are using room temperature medications.

Some people also find that an over-the-counter medication can help with swelling and redness.

But remember, before taking any other medication, you need to speak with your doctor.

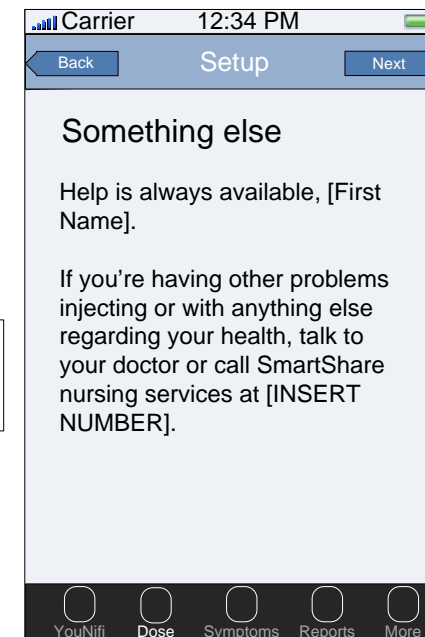


0.4.4.2 Injection Issues



0.4.4.2.1 Forgot how to inject

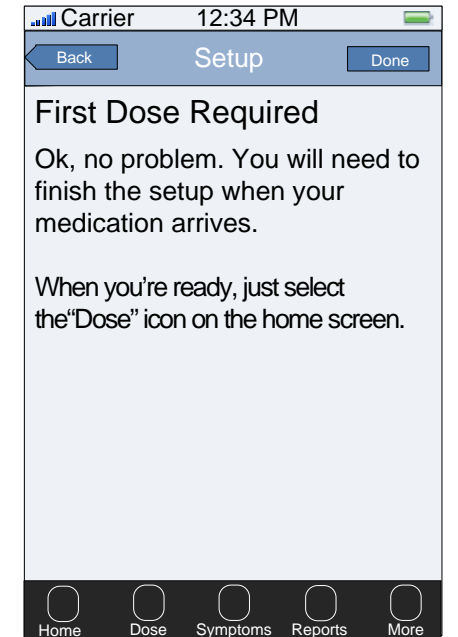
Disclaimer is included as the first part of the video.



0.4.4.2.2 Something else

continues to "First Dose Required"
(0.3.11.1)

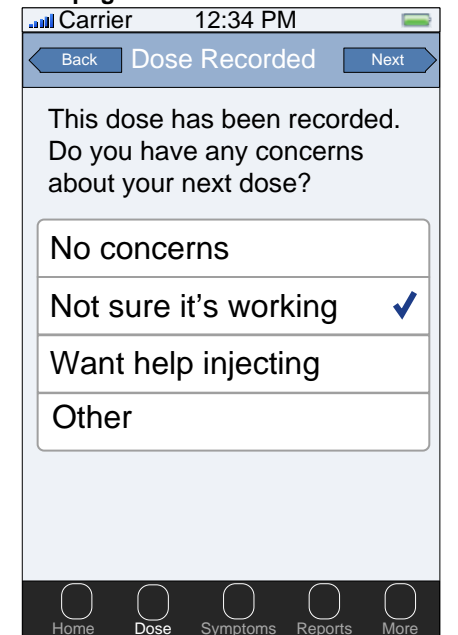
see page 6



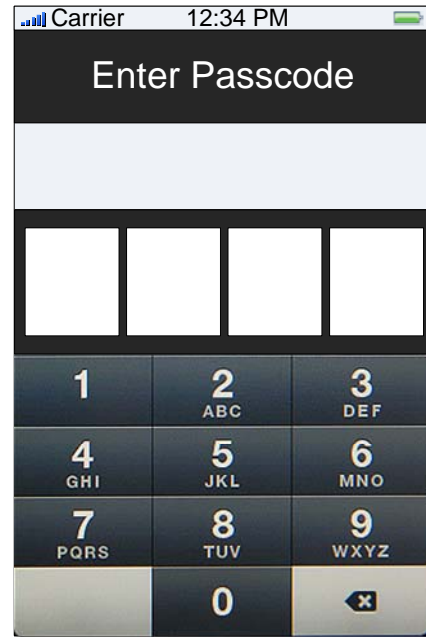
0.3.11.1 First Dose Required

continues to "Concerns for Next Dose"
(2.3)

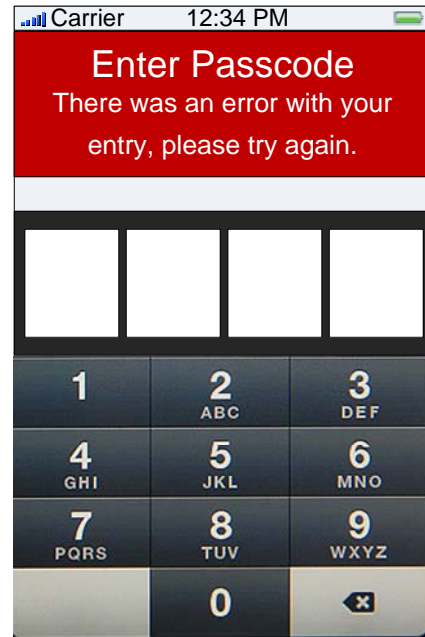
see page 13



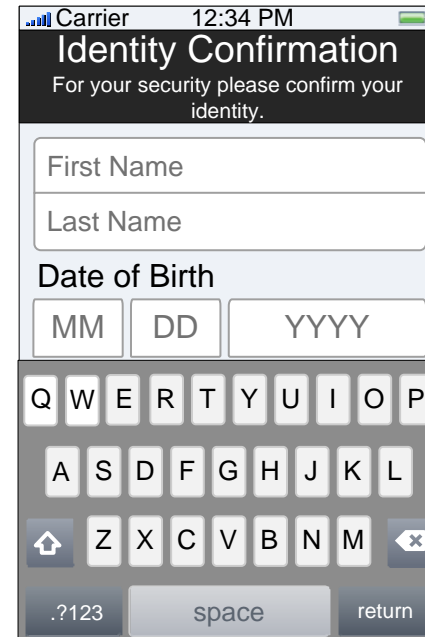
2.3 Concerns for Next Dose



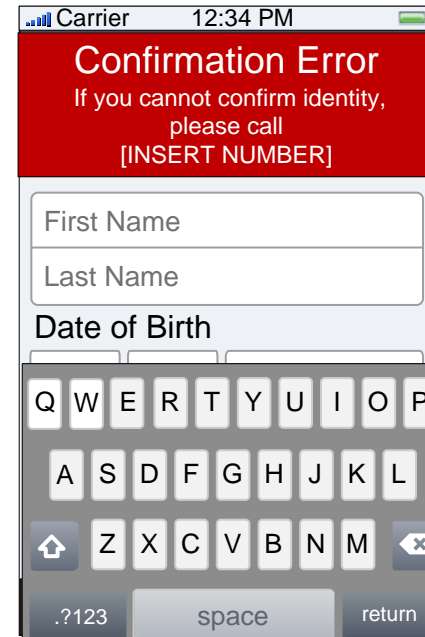
1.0.1 Enter PIN



1.0.1.e PIN Error



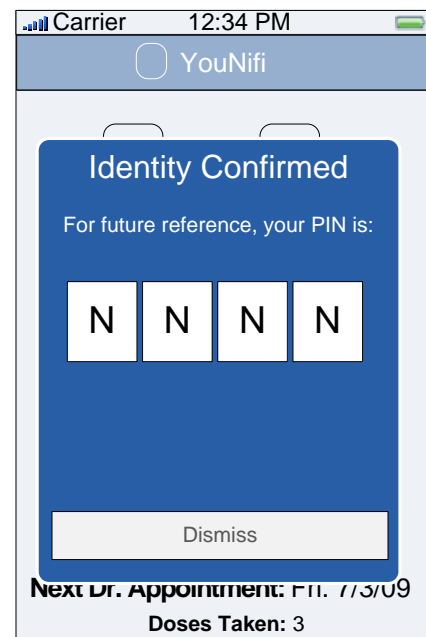
1.0.3 Confirm Identity



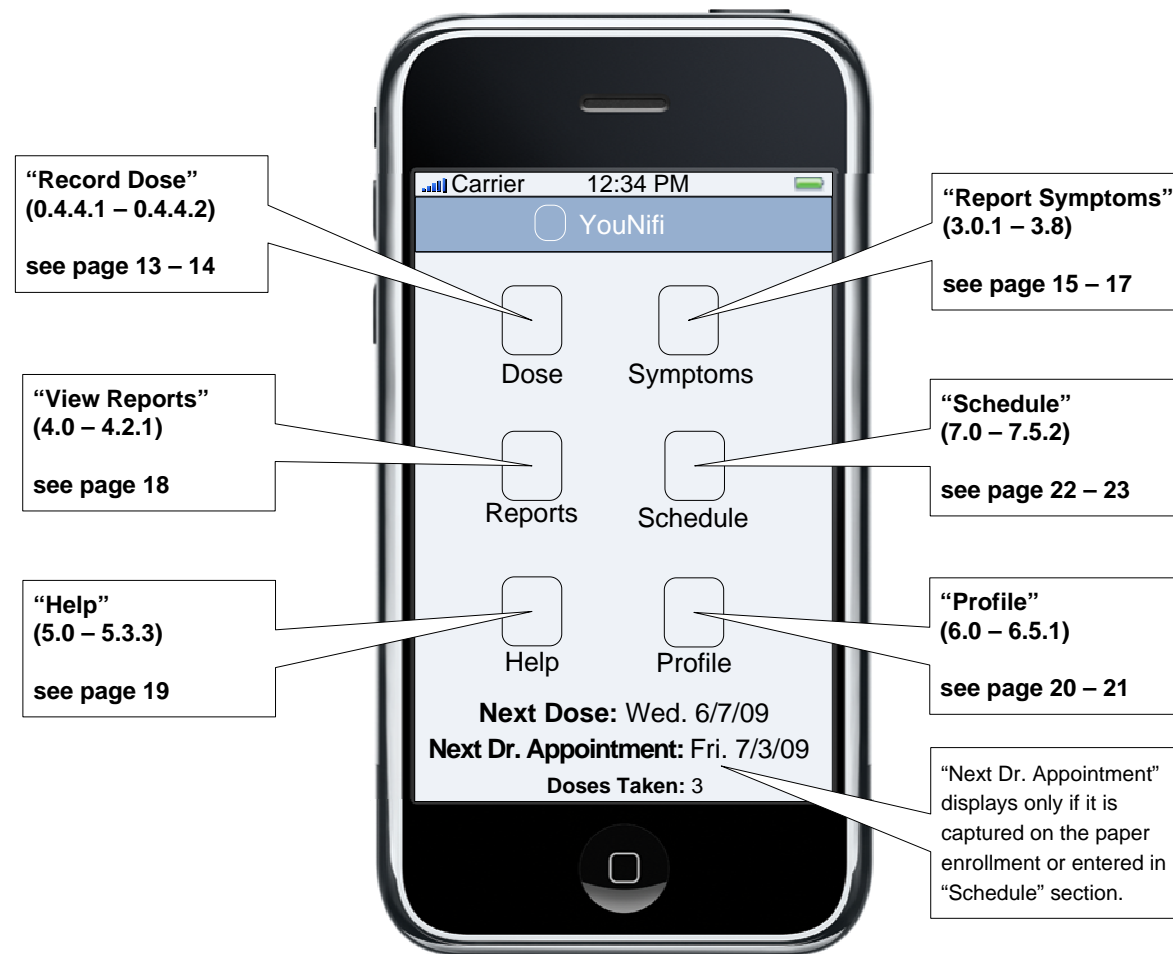
1.0.3.e Confirm Identity error



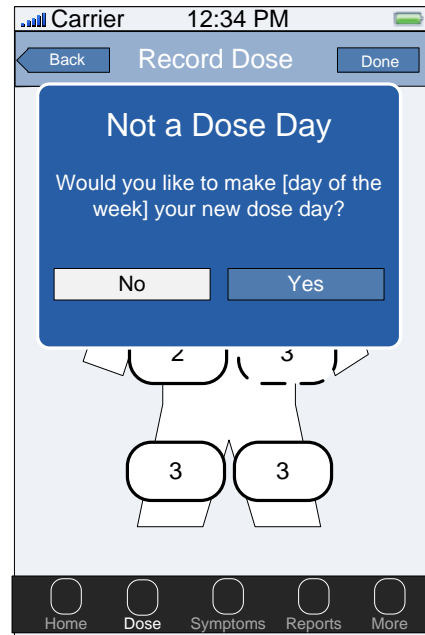
1.0.3.1 Date Picker



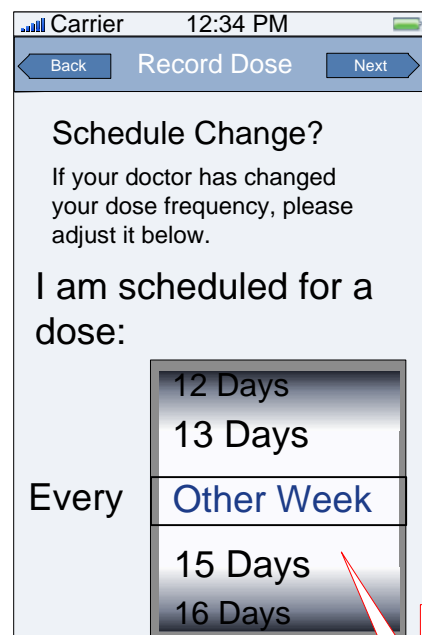
1.0.3.1 PIN Reminder Overlay



1.0 Home Screen

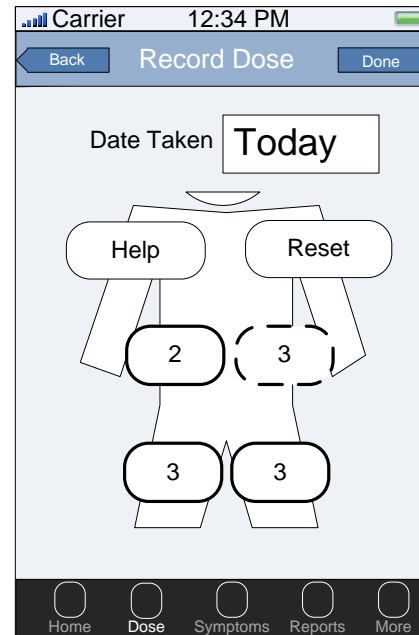


2.0.1 Not a Dose Day

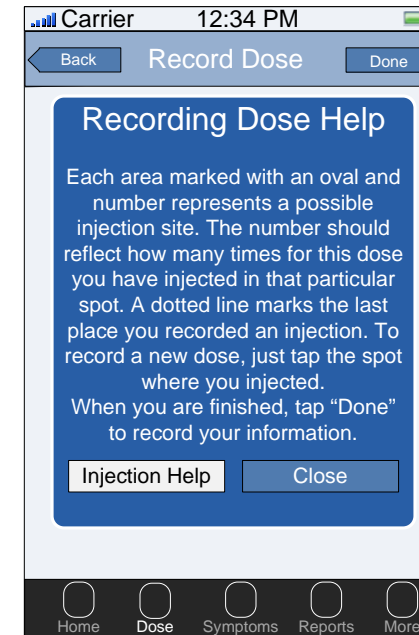


2.0.1.1 Dose Schedule Change

PENDING: Abbott action item to determine parameters of frequency options. Current limits are "Week" and "Month" with default shown as "2 weeks"



2.0 Record Dose



2.0.2 Record Dose Help

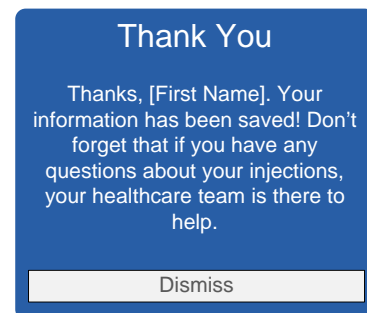
"Injection Help" (0.4.2.1.1)
see page 7



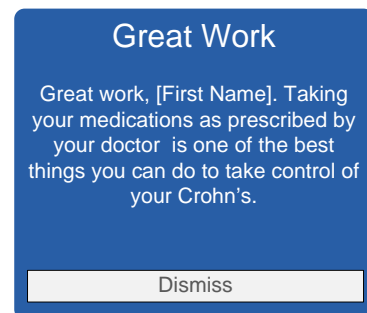
2.0.3 Record Dose: Date Taken Overlay

Rotating Messages

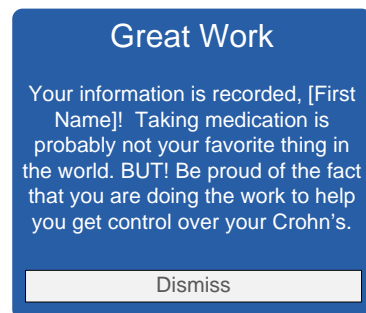
When user taps "Done" in the top right corner of "Record Dose" (2.0), the screen switches to "Dose Experience" (2.2) and displays one of these rotating "Dose Validation Messages" (2.1, 2.1alt). The overlay has a decay timer and will disappear after 5 seconds, in addition to the "Dismiss" functionality.



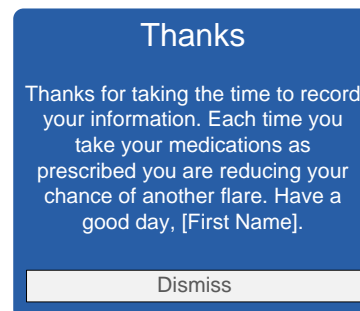
2.1 Dose Validation Message



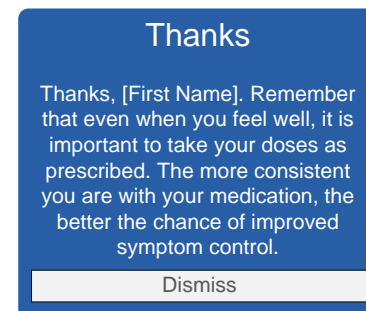
2.1.alt Dose Validation Message



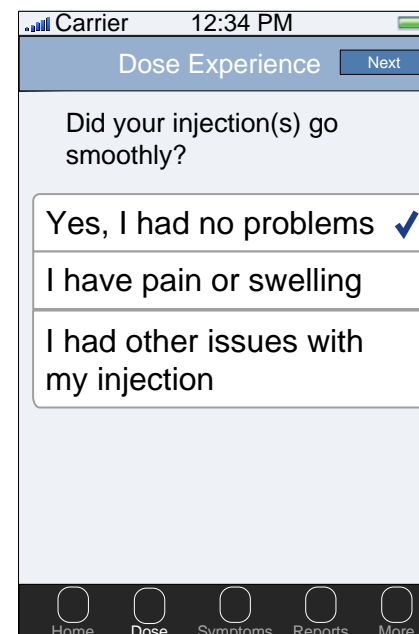
2.1.alt Dose Validation Message



2.1.alt Dose Validation Message

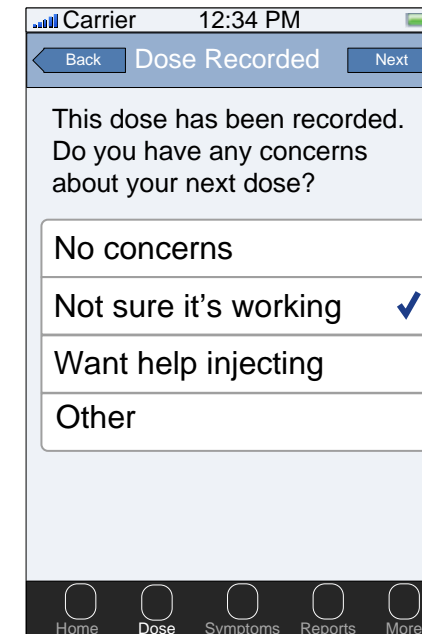


2.1.alt Dose Validation Message



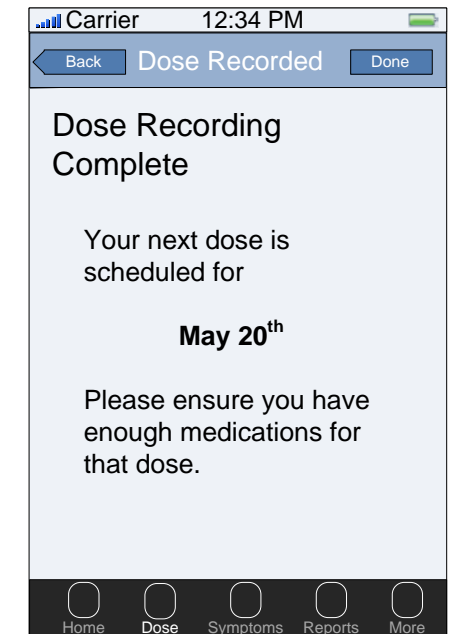
2.2 Dose Experience

"Dose Problems" (0.4.4.1 - 0.4.4.2.2)
see page 7



2.3 Concerns for Next Dose

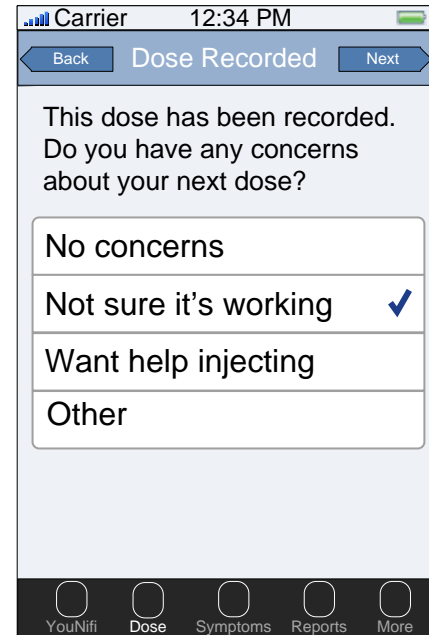
"Concerns for Next Dose" (0.4.4.1 - 0.4.4.2.2)
see page 7



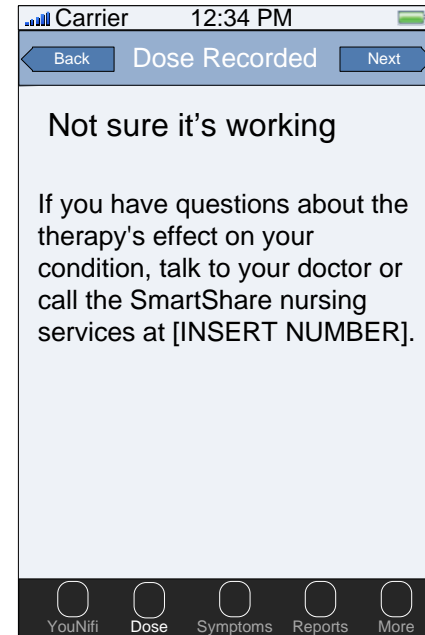
2.4 Recording Complete

continued from "Concerns for Next Dose" (2.3)

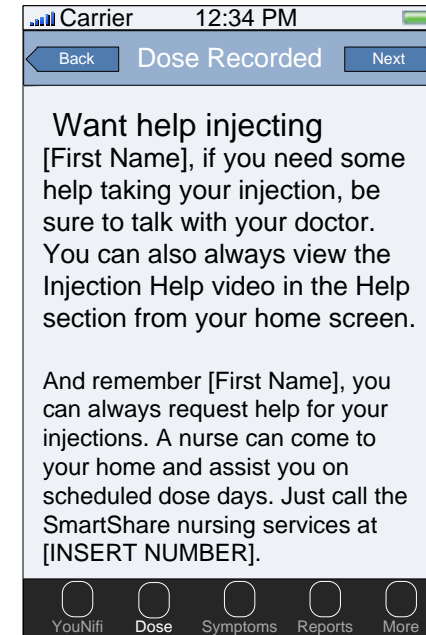
see page 13



2.3 Concerns for Next Dose



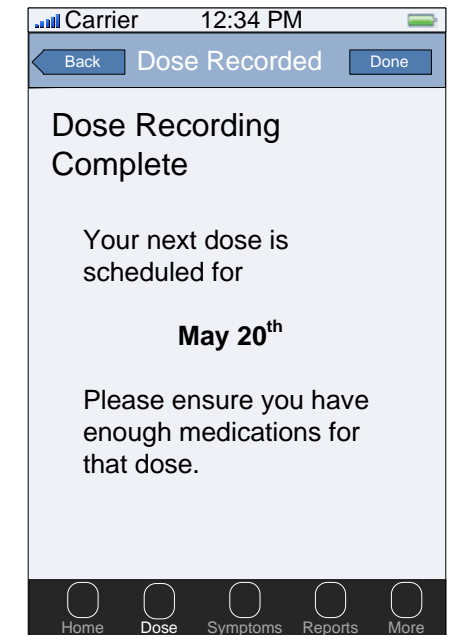
2.3.1 Not sure it's working



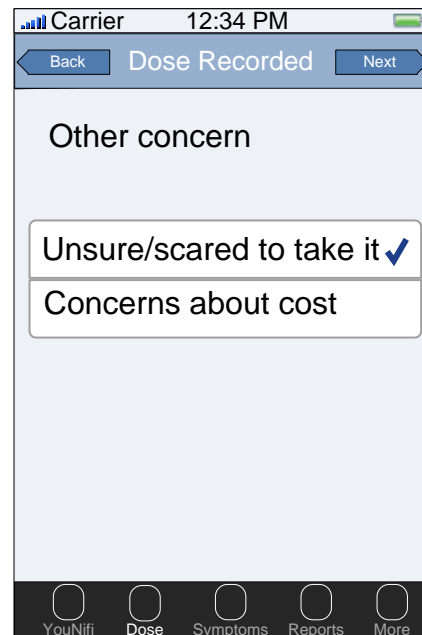
2.3.2 Want help Injecting

continues to "Recording Complete" (2.4)

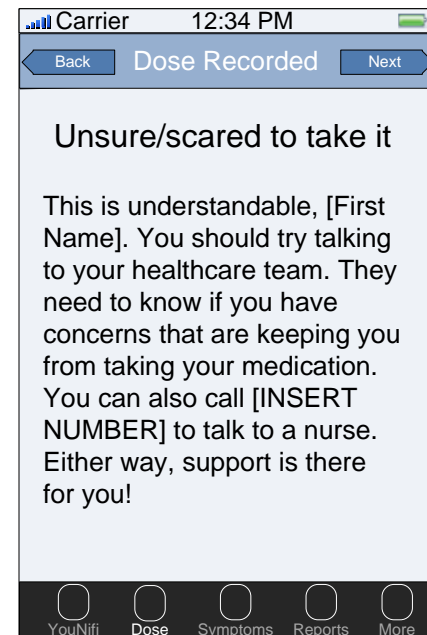
see page 13



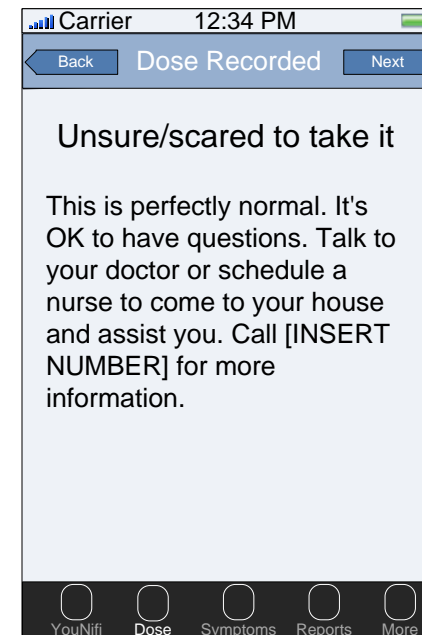
2.4 Recording Complete



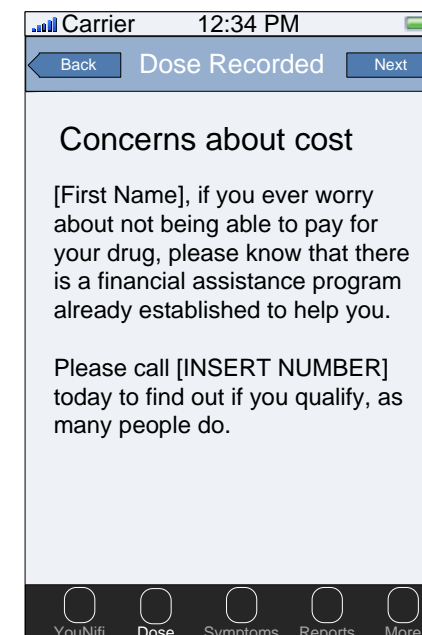
2.3.3 Other



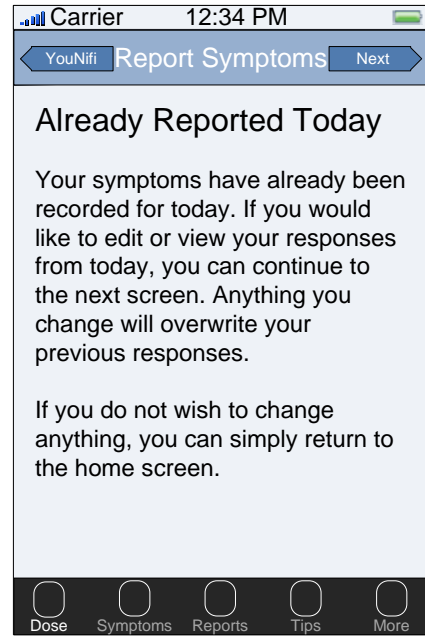
2.3.3.1 Unsure Scared to take it



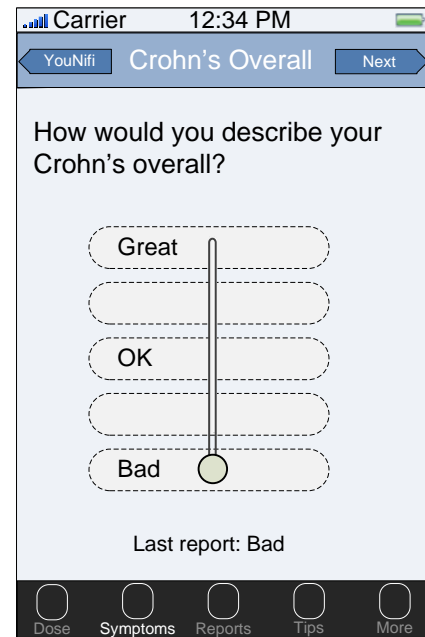
2.3.3.1.alt Unsure/Scared to take it



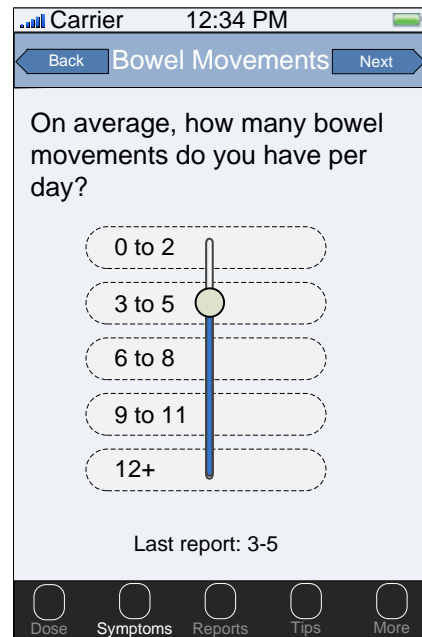
2.3.3.2 Concerns about cost



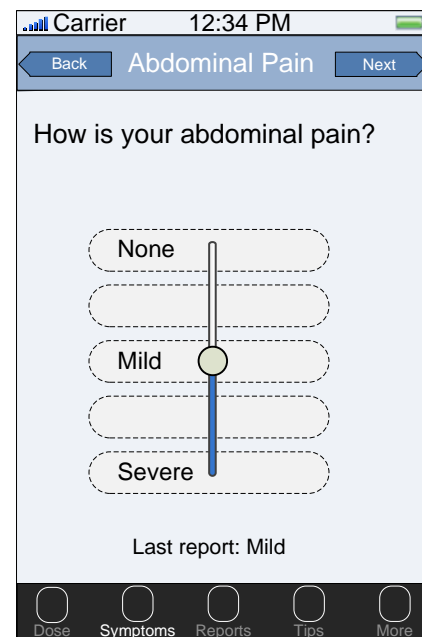
3.0.1 Already Reported



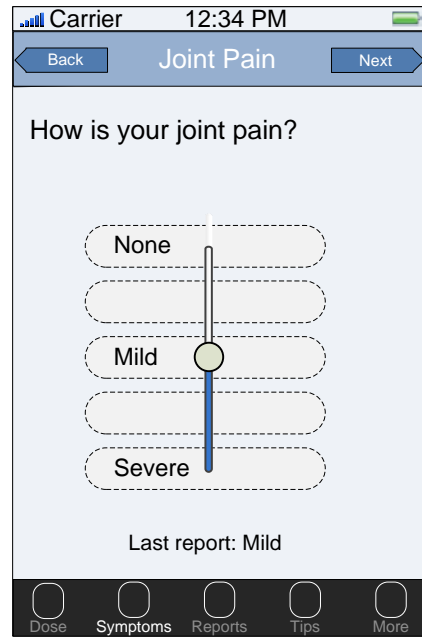
3.0 Crohn's Overall



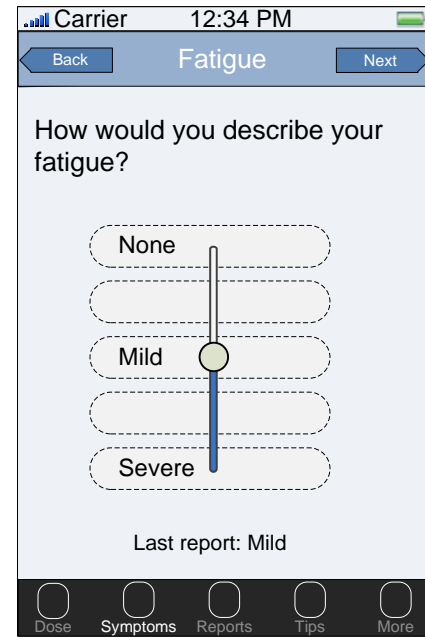
3.1 Bowel Movements



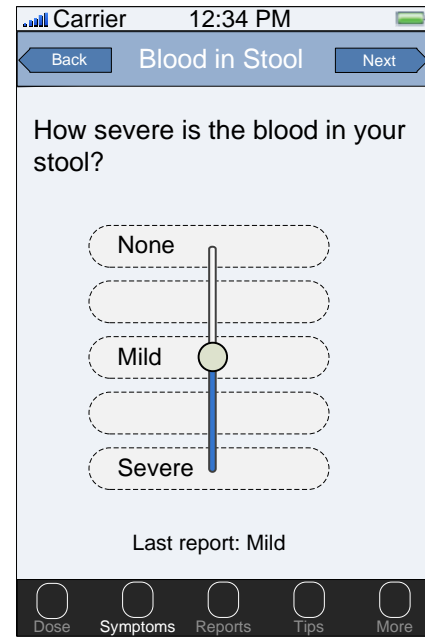
3.2 Abdominal Pain



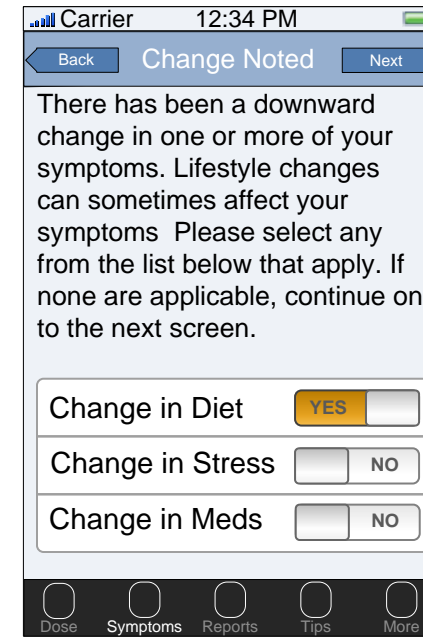
3.3 Joint Pain



3.4 Fatigue

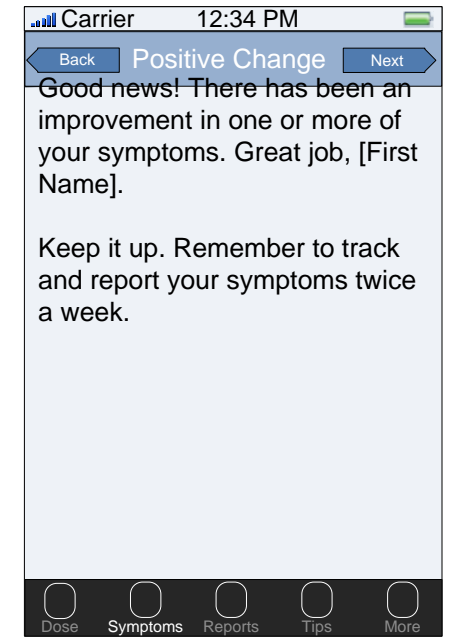


3.5 Blood in Stool



3.6 Negative Change

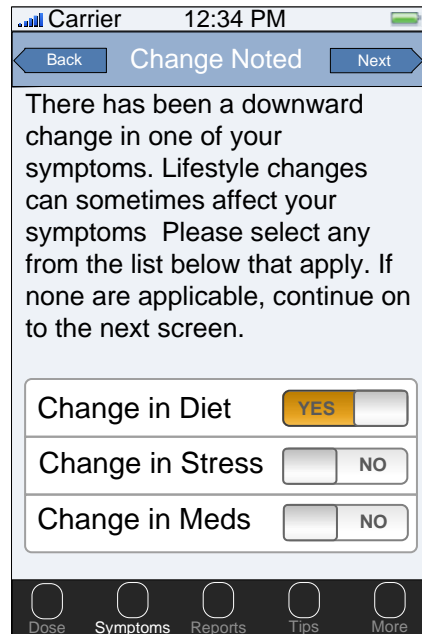
"Responses to Flags"
(0.4.4.1 – 0.4.4.2.2)
see page 16



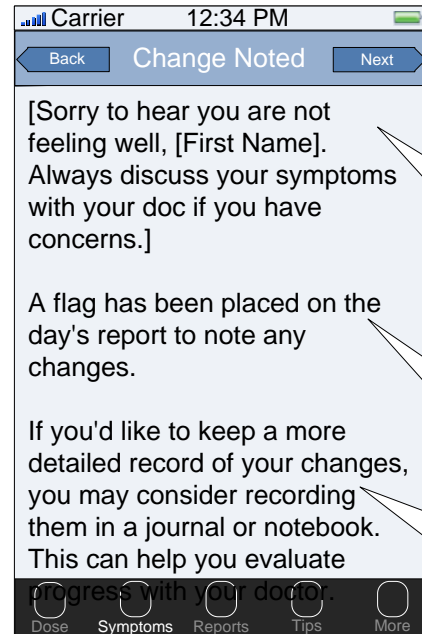
3.7 Positive Change

continued from “Negative Change” (3.6)

see page 15



3.6 Negative Change



3.6.x Response to Flags

3.6.x Responses to Flags (full text for screen)

3.6.1 No Change Selected

1. Sorry to hear you are not feeling well, [First Name]. Always discuss your symptoms with your doc if you have concerns.
2. [First Name], your symptoms have been recorded and will appear on your report. Your healthcare team is there to help you. Reach out if you have any concerns.
3. Thanks for taking the time to enter this information, [First Name]. Concerns? Make sure you discuss them with your healthcare team.

3.6.2 Change in Diet

1. [First Name], you already know that certain foods can worsen symptoms. Try to make sure your food choices are right for you. Talk to your physician if you need help. Remember, knowledge is power – so, try to find out all you can.
2. You may want to consider keeping a journal of all the foods that could be causing your Crohn's symptoms to worsen. This can be a powerful resource for you to refer back to. Keep up the good work, [First Name]!
3. [First Name], do you know which foods are causing you a problem? Write them down and discuss with your healthcare team. Also, ask if a nutrition visit might be helpful for you.

3.6.3 Change in Stress

1. You're feeling stressed. You're not alone, [First Name]. Talk to your healthcare team about support services that can help you reduce and manage what your feeling.
2. [First Name], stress can be hard to handle. It's important to seek support if you are feeling overwhelmed. Talk to your healthcare team. Don't feel like you have to go at it alone!
3. [First Name], it's great that you recognize your stress and realize that it can make symptoms worsen. If you need support or assistance, please ask for it!

3.6.4 Change in Medications

1. If you think a change in your medication is affecting your Crohn's, it is important to discuss this with your healthcare team. Thanks for recording this.
2. Talk to your healthcare team! Your doctor can help determine if your medications need to be adjusted.
3. Great job recording this info, [First Name]! It will help you and your doctor know if your medications need to be adjusted.

3.6.5 Change in Diet + Stress

1. [First Name], you already know that changes in diet and stress may cause symptoms to worsen. If you have more details about these specific triggers, please write them down and share with your physician.
2. Thank you for taking the time to record this information, [First Name]! Ask your healthcare team about additional diet and stress management resources. They are there to help.
3. [First Name], have you seen a nutritionist? How about a support group? These could be useful tools in helping you manage your Crohn's. Talk to your healthcare team about other resources to manage diet and stress.

3.6.6 Change in Diet + Medications

1. Thanks for taking the time to record this, [First Name]. Sorry to hear you aren't feeling great. Talk about your triggers with your physician. Together, you can find the plan that's best for you.
2. [First Name], your diet and medication triggers have been recorded. Always talk to your doctor if you are concerned about your symptoms or triggers. Feel better!
3. [First Name], your symptoms report will now have a diet and medication change flag. Great job in helping make your report a useful tool for you and your physician.

3.6.7 Change in Stress + Medication

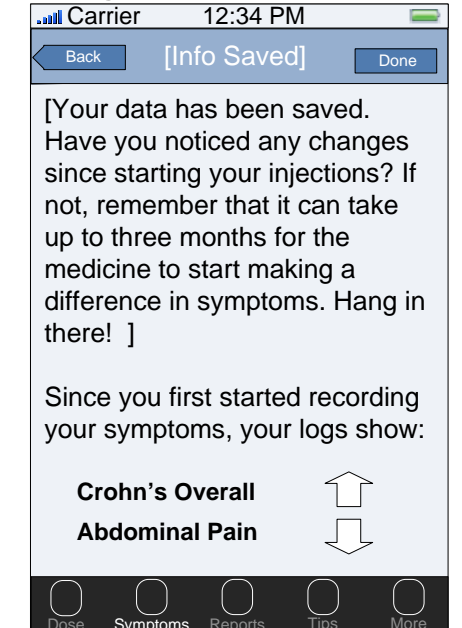
1. [First Name], share the information you just recorded with your doctor. Together, you can create a customized care plan that helps you manage your stress and medications more effectively.
2. Crohn's can be stressful. Help and support is always available if you need it. Talk to your healthcare team about any needs or concerns you may have.

3.6.8 All Three Changes Selected

1. [First Name], sounds like you have had a lot of changes: medications, stress and diet! Write them down and be sure to discuss with your doctor. Thank you for recording the information.
2. This information will be saved in your report. Recording the events that you feel make your symptoms worse can help you and your doctor come up with a plan for better control. Nice work, [First Name]!
3. [First Name], your information is saved! Do you want to know more about managing triggers? The Crohn's and Colitis Foundation of America is a great source for information. Check out www.ccf.org

continues to “Reporting Validation Message” (3.8)

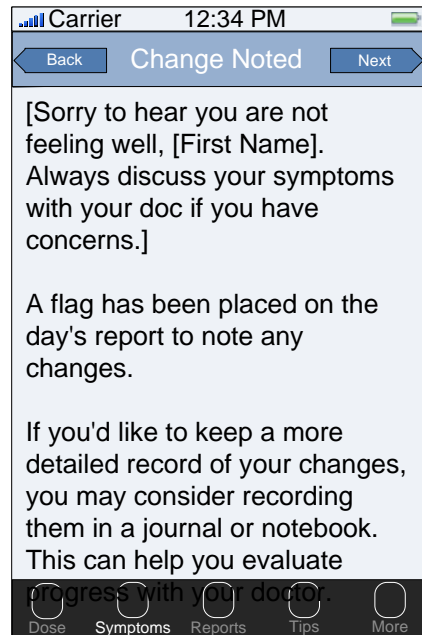
see page 17



3.8 Reporting Validation Message

continued from “Response to Flags” (3.6.x)

see page 16



3.6.x Response to Flags

if no change in any symptom continued from last symptom report screen – either “Abdominal Pain” or “Optional Symptom” (3.2, 3.3, 3.4, 3.5)

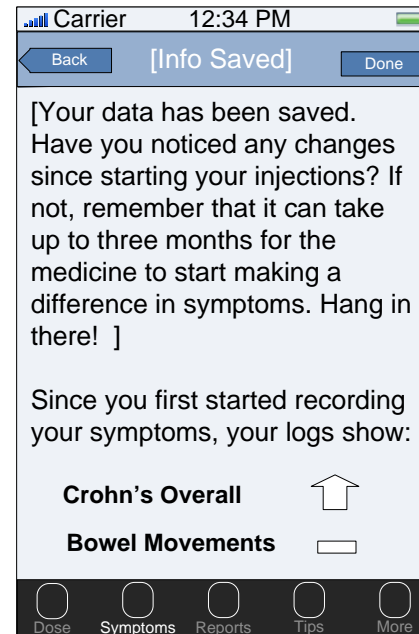
see page 15

continued from “Positive Change” (2.2)

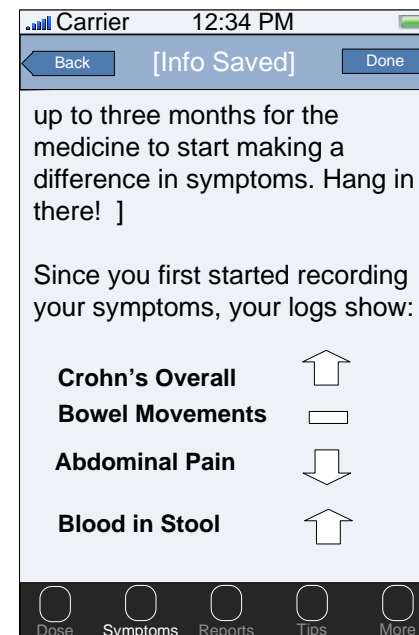
see page 15



3.7 Positive Change



3.8 Reporting Validation Message



3.8 Reporting Validation Message (continued)

3.8 Rotating Reporting Validation Message

During the first 4 weeks of symptom recording:

Info Saved

Your data has been saved. Have you noticed any changes since starting your injections? If not, remember that it can take up to three months for the medicine to start making a difference in symptoms. Hang in there!

Thanks

Thanks, [First Name]. This information has been added to your report. It may take up to twelve weeks to see significant improvement in symptoms, so be patient and talk to your doctor if you have questions.

Info Saved

Your information has been saved, [First Name]. Thank you for making the effort to record this. Keep in mind that it can take up to 12 weeks for people to feel the full effects of the medicine. Keep it up!

Thanks

Thanks, [First Name]. Don't forget that a response to treatment can take several weeks. Always talk to your doctor if you have questions. Have a good day!

Info Saved

Your information has been saved, [First Name]. Reach out to your healthcare team if you have questions about your symptoms. They are there to help.

After week 4:

Thanks

Thanks, [First Name]. Crohn's can be a lot to handle. Thanks for taking the time to record your symptoms. This will help you and your doctor come up with a care plan that's right for you!

Thanks

Thanks for taking the time to record your symptoms, [First Name]. The more info your doctor has about how you are doing in between visits, the better!

Thanks

Thanks, [First Name]. This info will be recorded in the report for you and your doctor to review. Keep up the hard work.

Info Saved

Your information is recorded and will be added to your report. Use this report to talk to your doctor about your Crohn's. Have a good day, [First Name].

Info Saved

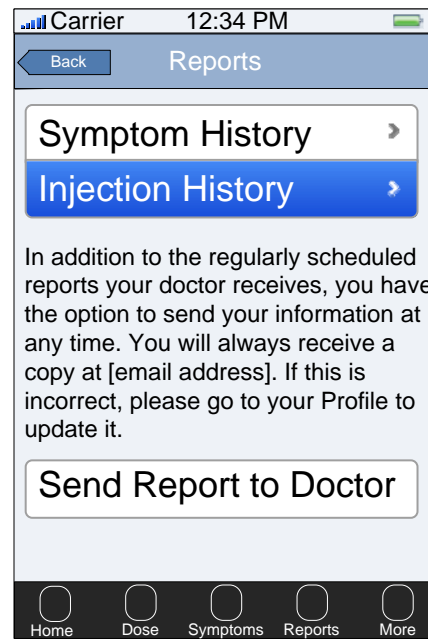
Info saved! Great job, [First Name]. Try to keep recording your symptoms twice a week. It will give you and your doctor better insight into your Crohn's. Have a good day.

Symptoms Recorded

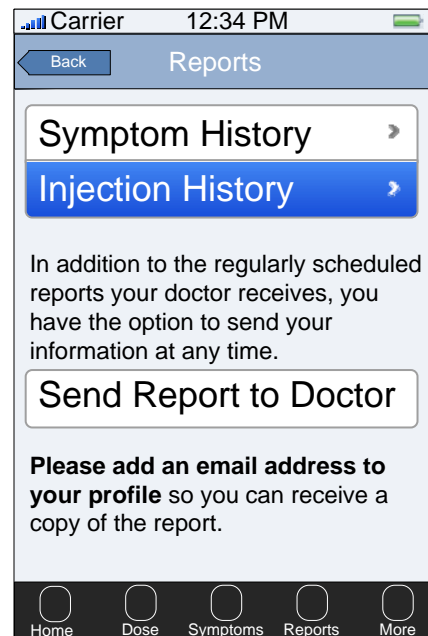
Your info has been saved, [First Name]. Remember to reach out to your healthcare team if your symptoms concern you. They are there to help.

Info Saved

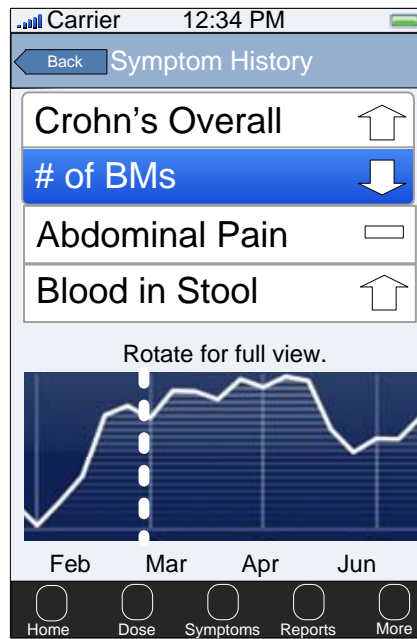
Your symptoms were recorded. If you ever feel overwhelmed by your Crohn's, talk to your doctor. There are resources out there to support you. Call [INSERT NUMBER] to find out more.



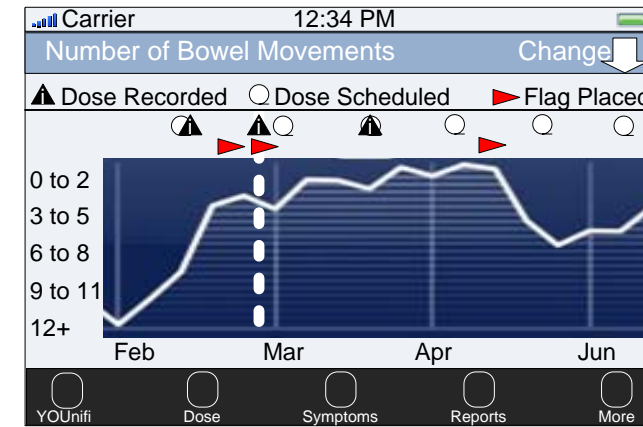
4.0 View Reports



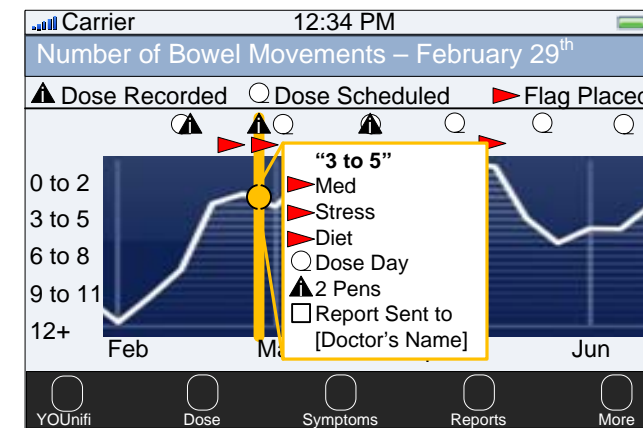
4.0 View Reports



4.1 Symptom History



4.1.2 Horizontal View



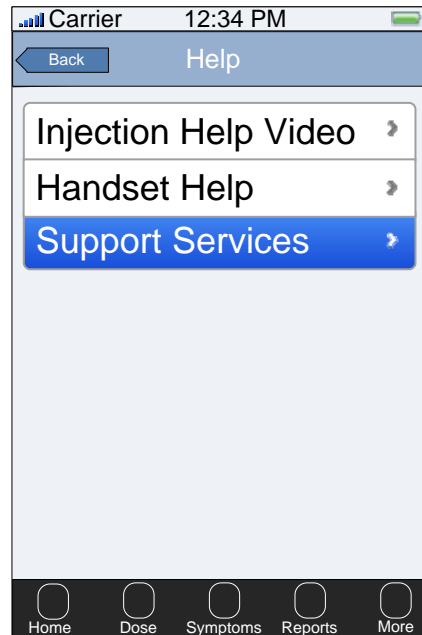
4.1.3 Detail View – Press/Hold Behavior



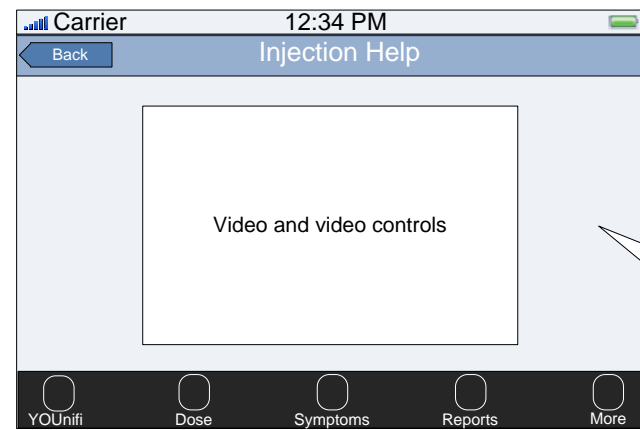
4.2 Injection History (total pens)



4.2.1 Injection History (injection detail)

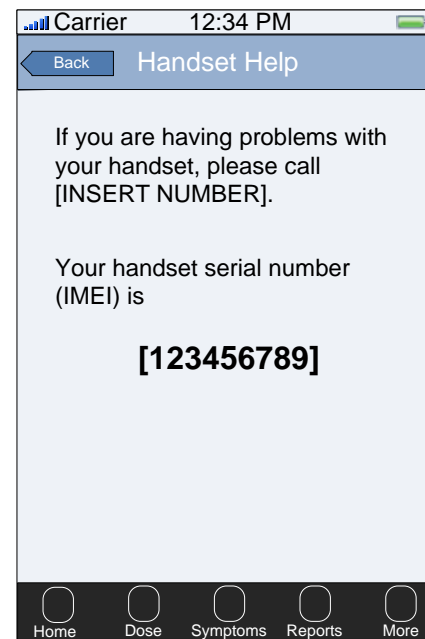


5.0 Tips

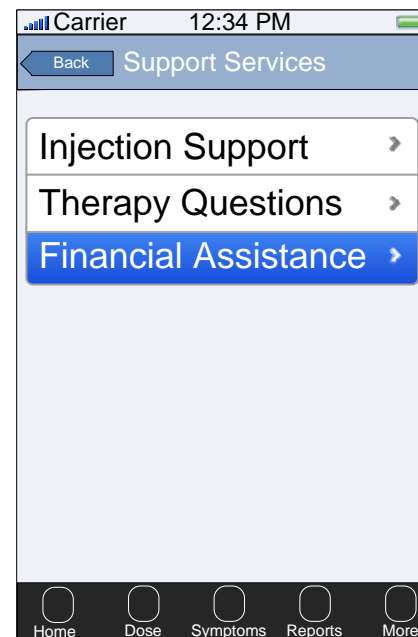


Disclaimer is included as the first part of the video.

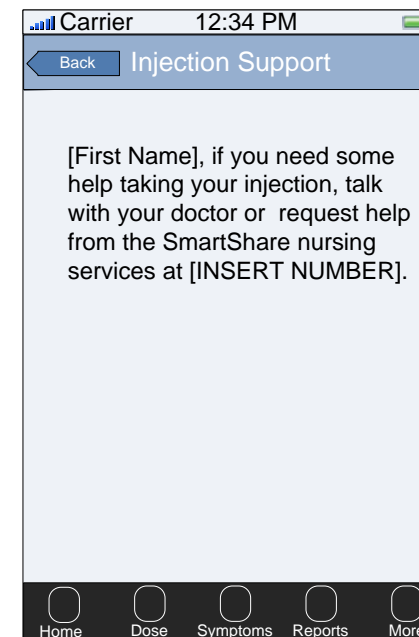
5.1 Injection Help



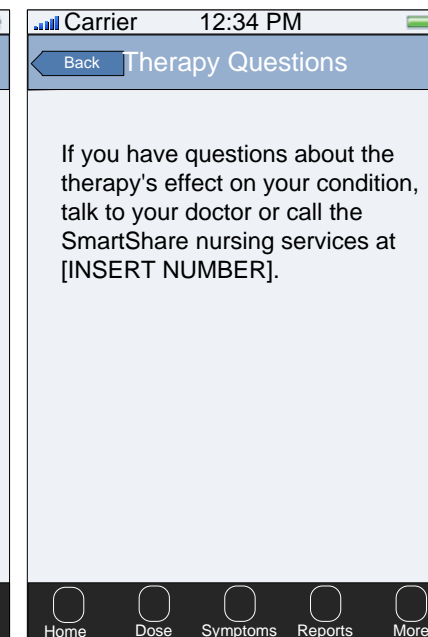
5.2 Handset Help



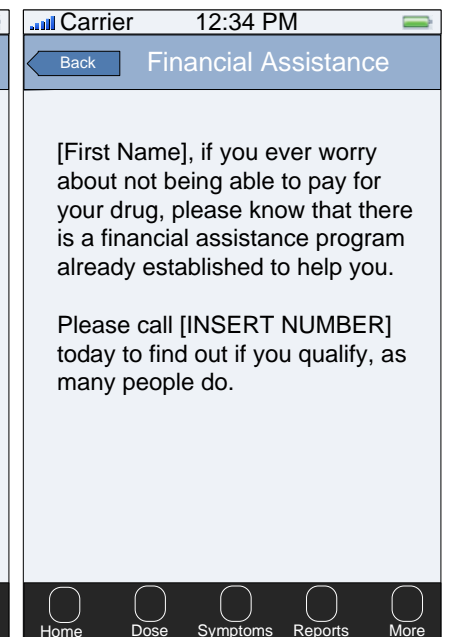
5.3 Support Services



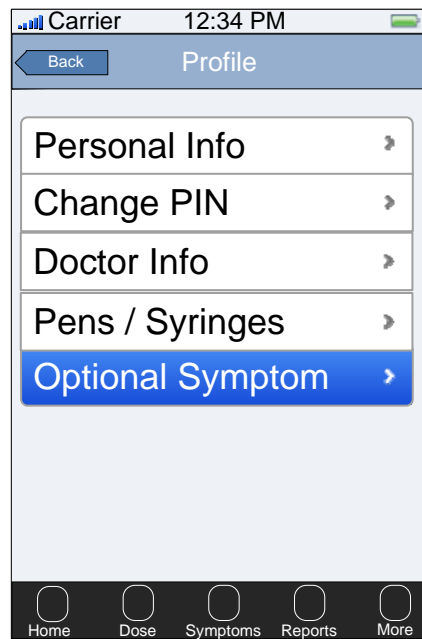
5.3.1 Injection Support



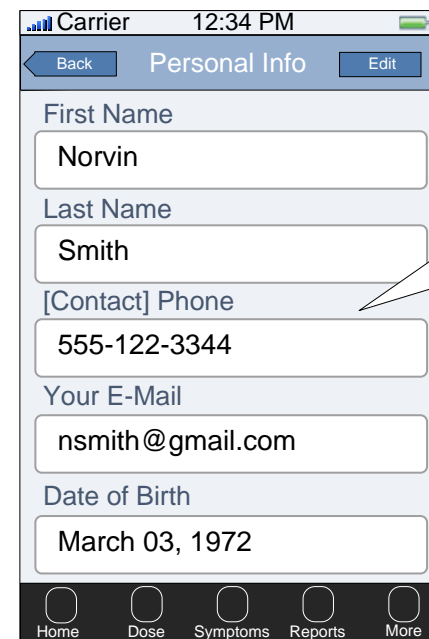
5.3.2 Therapy Questions



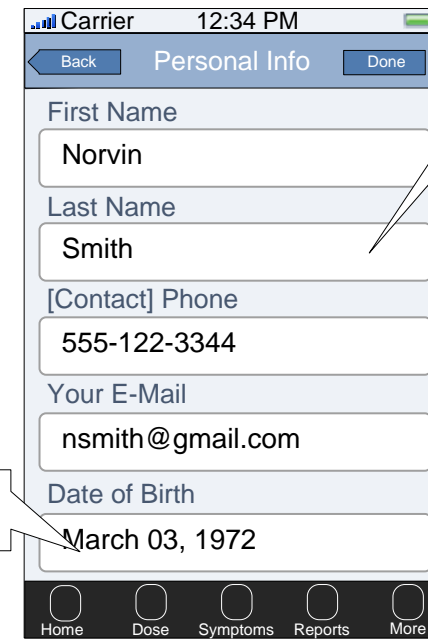
5.3.3 Financial Assistance



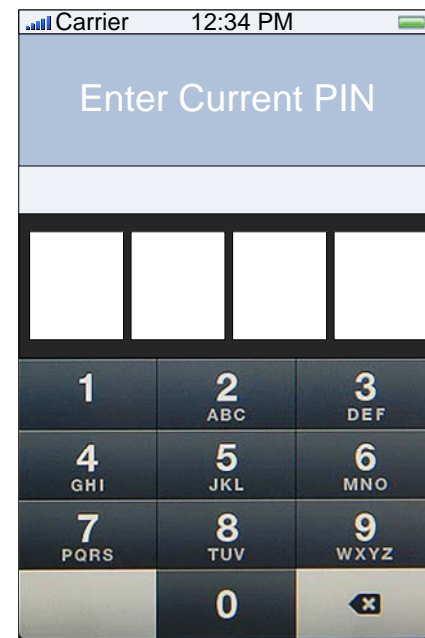
6.0 Profile



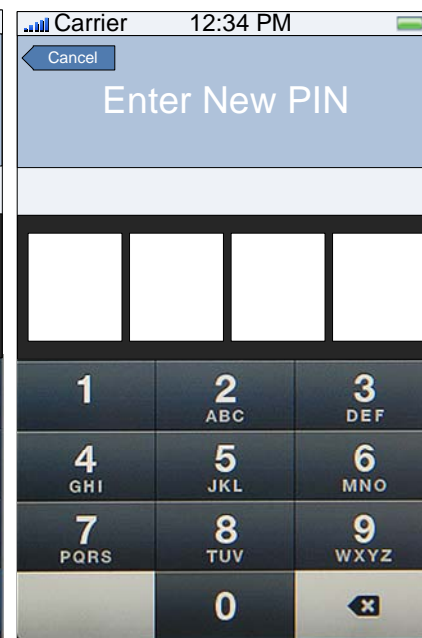
6.1 View Personal Info



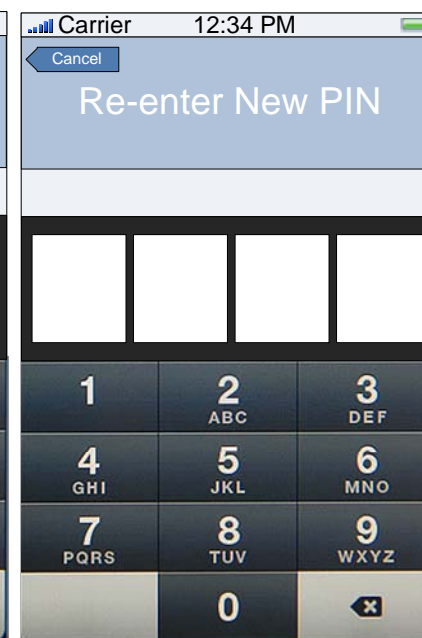
6.1 Edit Personal Info



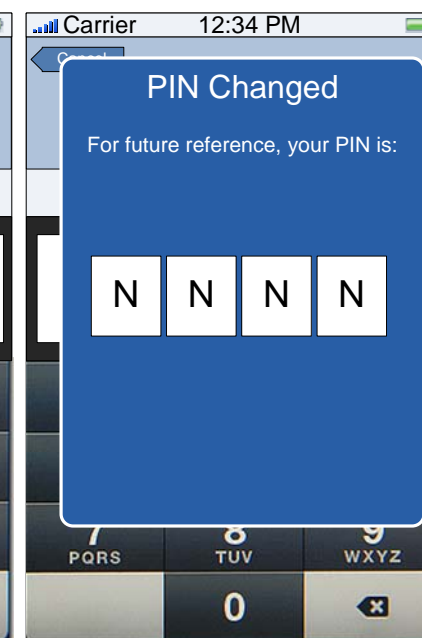
6.2 Change PIN



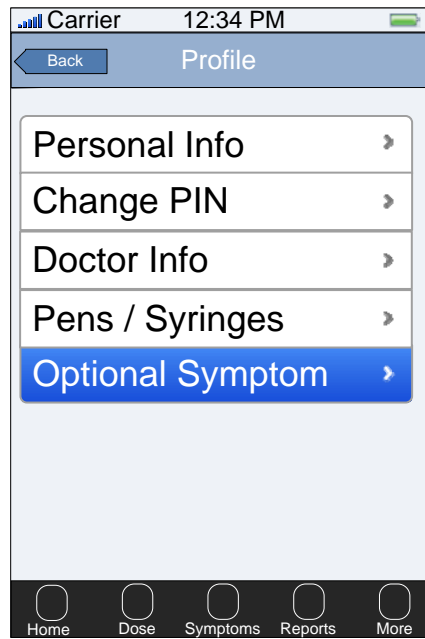
6.2.1 Change PIN



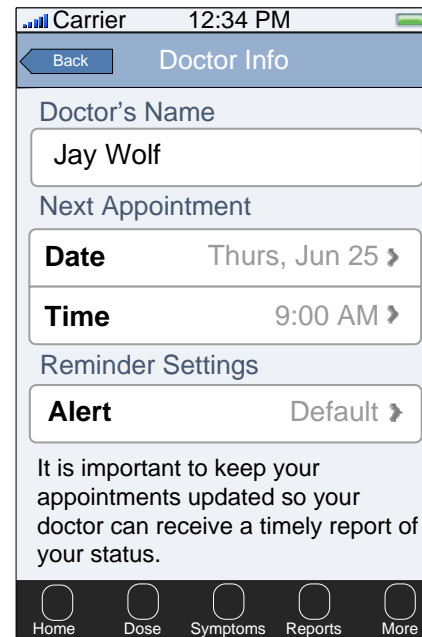
6.2.2 Change PIN



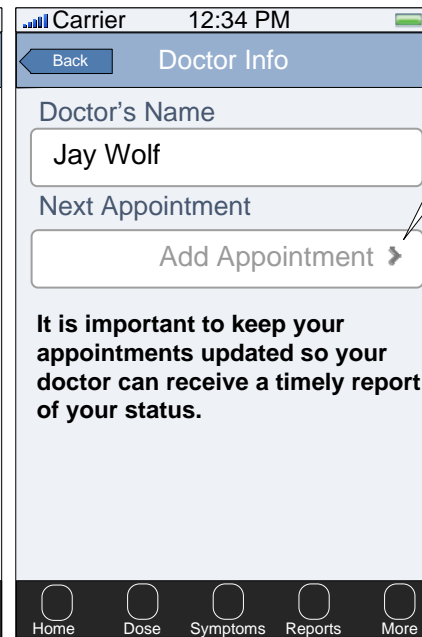
6.2.2.1 Change PIN



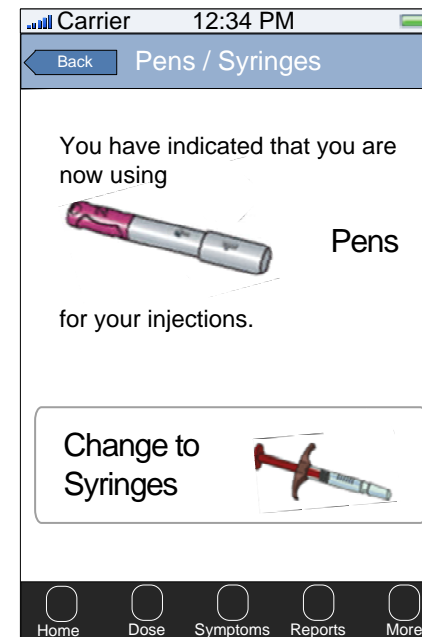
6.0 Profile



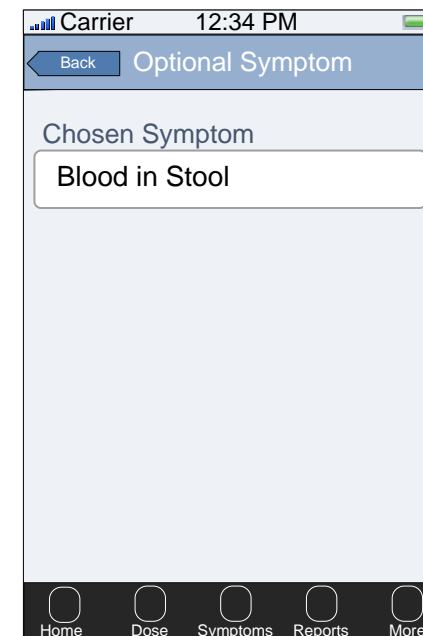
6.3 Doctor Info



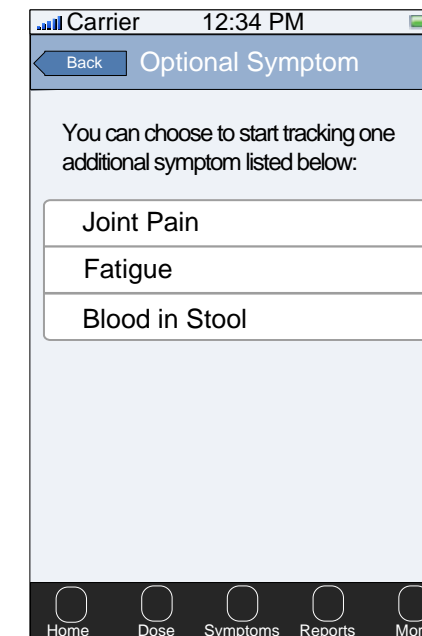
6.3.alt No Doctor Appointment



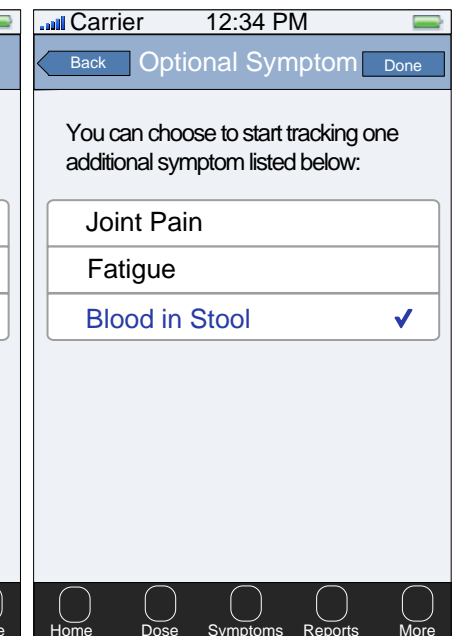
6.4 Pens / Syringes



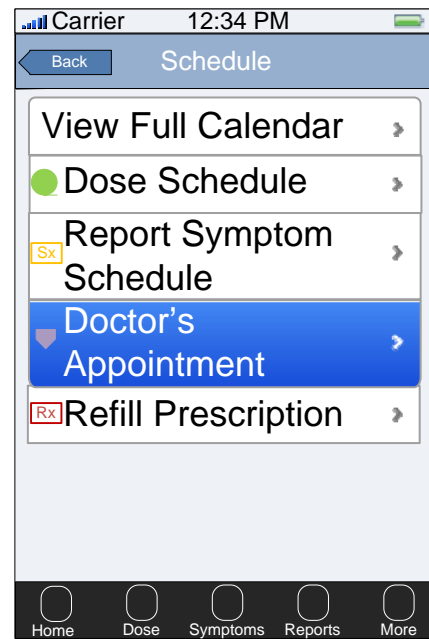
6.5 Chosen Optional Symptom



6.5.alt No Optional Symptom Chosen



6.5.1 Choose Optional Symptom



7.0 Schedule



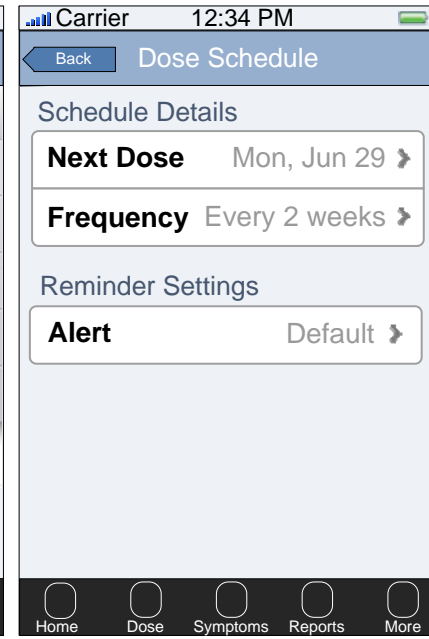
7.1 View Full Calendar



7.1.1 View Full Calendar



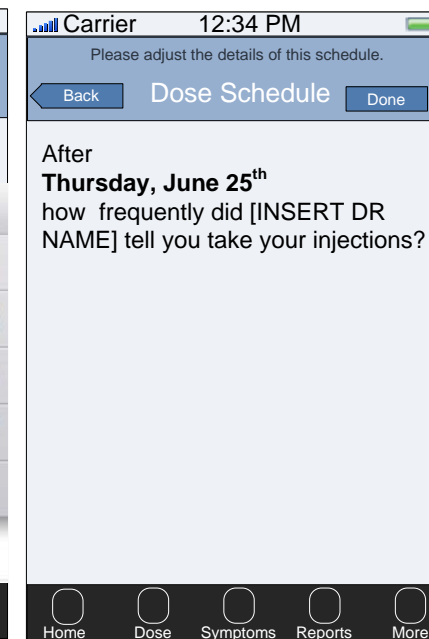
7.2 View Dose Schedule



7.2.1 Dose Schedule Details



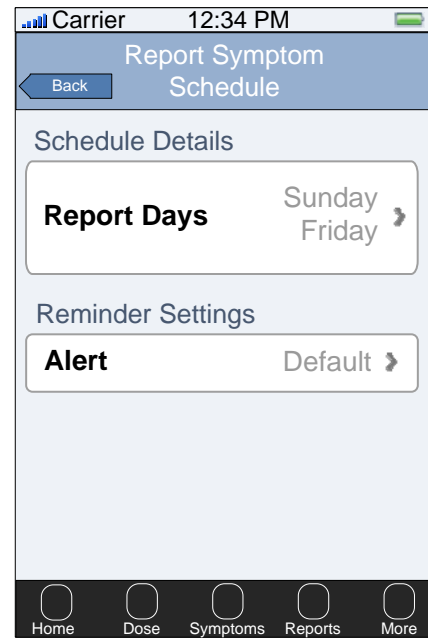
7.2.2 Adjust Dose Schedule



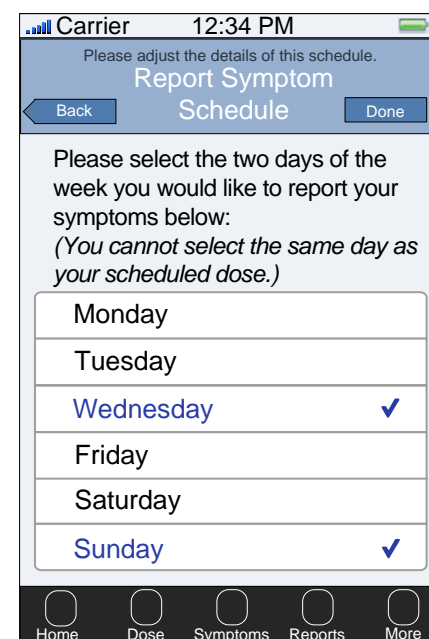
7.2.3 Adjust Dose Frequency



7.3 View Report Symptom Schedule



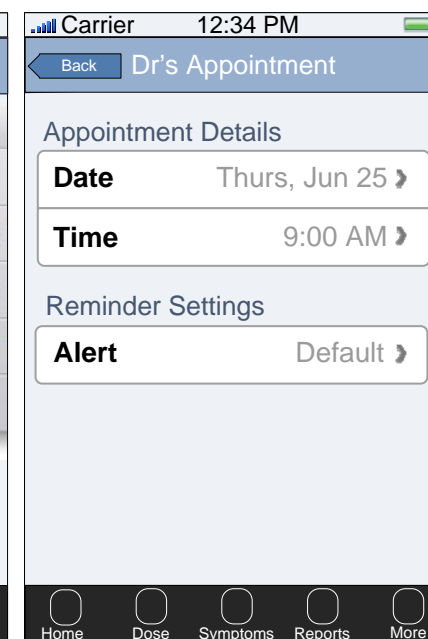
7.3.1 Report Symptom Schedule Details



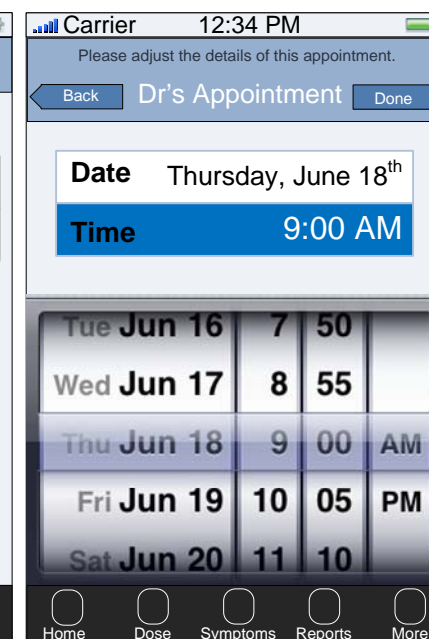
7.3.2 Adjust Report Symptom Schedule



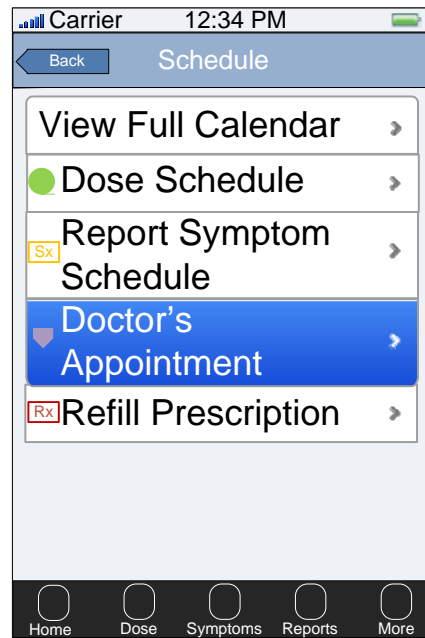
7.4 View Dr's Appointment Schedule



7.4.1 Dr's Appointment Details



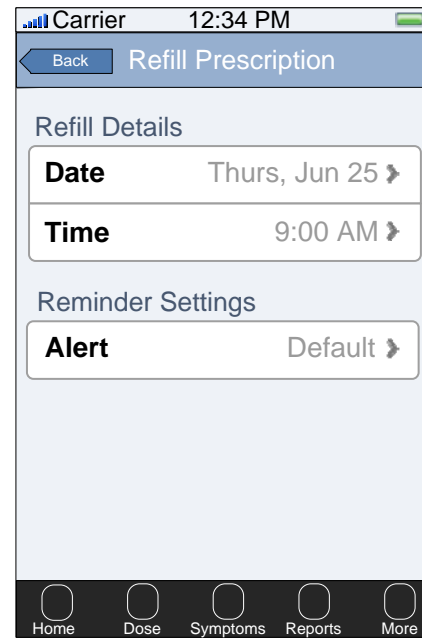
7.4.2 Adjust Dr's Appointment



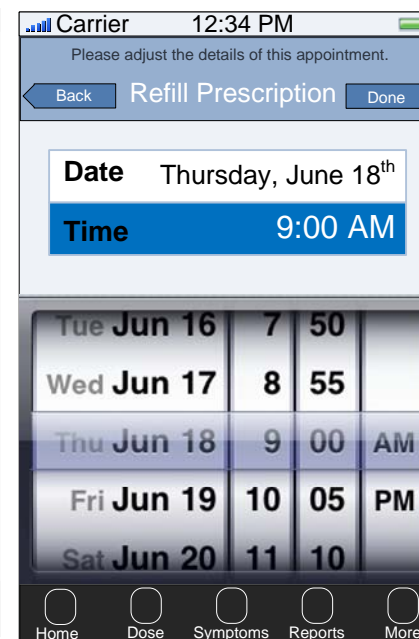
7.0 Schedule



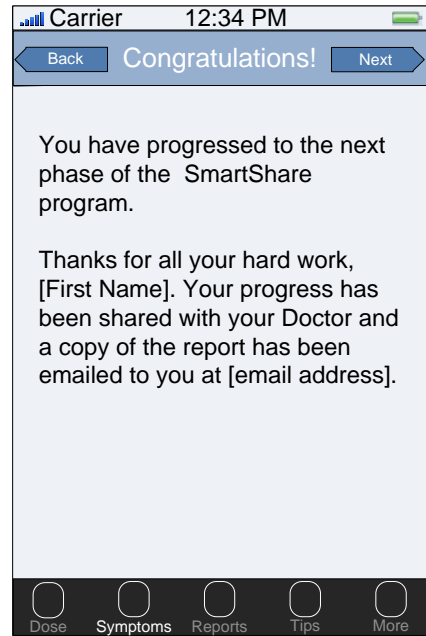
7.5 View Refill Prescription
Schedule



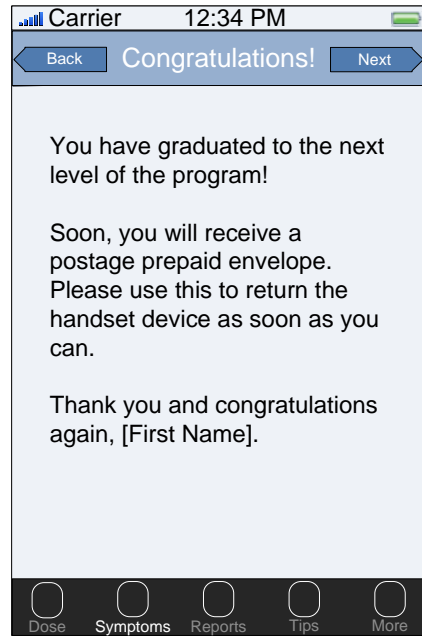
7.5.1 Refill Prescription
Details



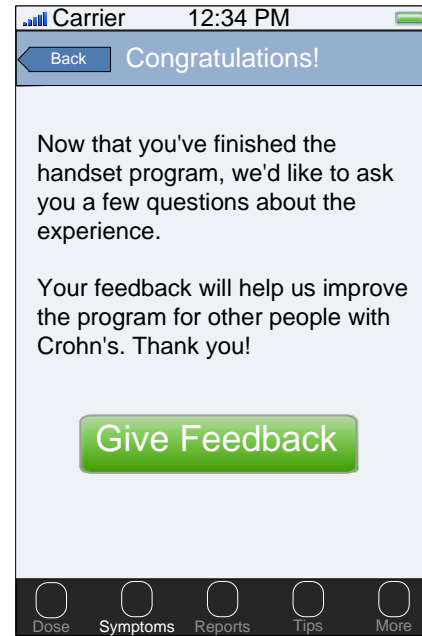
7.5.2 Adjust Refill
Prescription



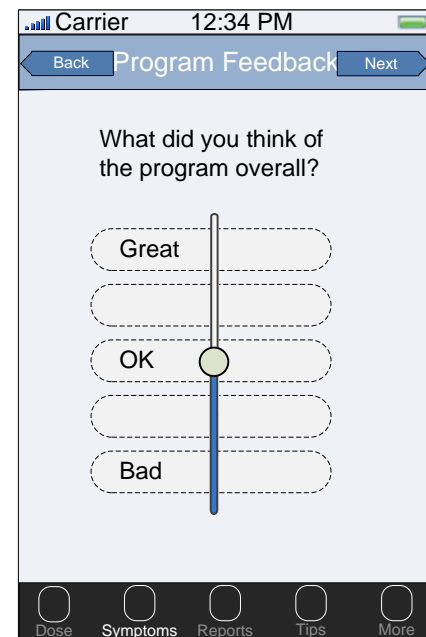
8.0 Program Transition



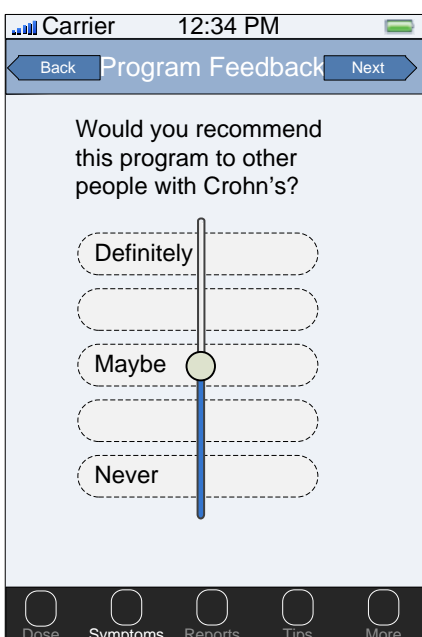
8.0.1 Thank you



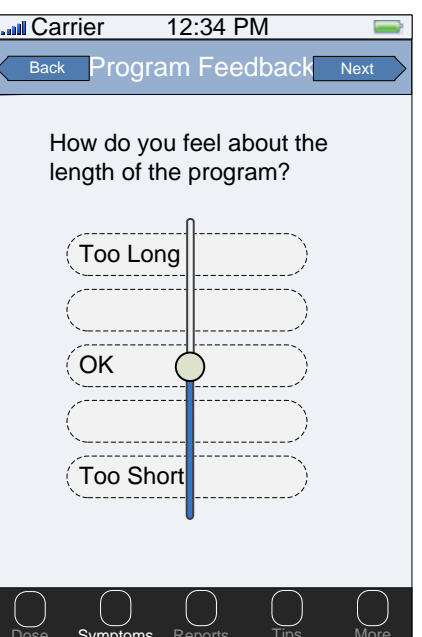
8.0.2 Program Feedback



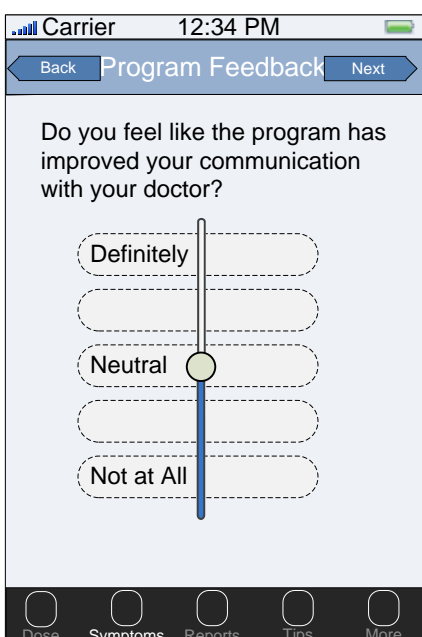
8.1 Program Opinion



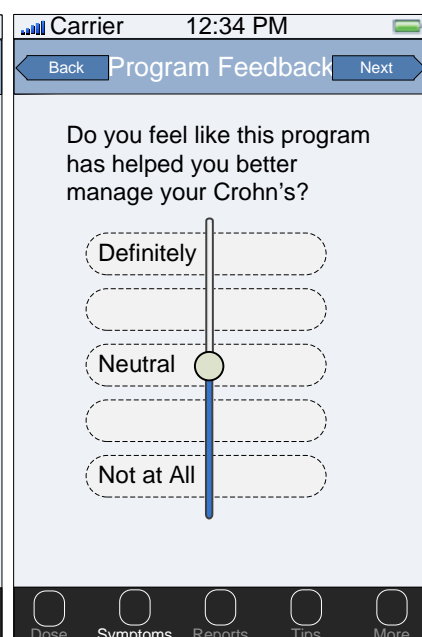
8.2 Recommend to others



8.3 Program Length



8.4 Doctor Communication

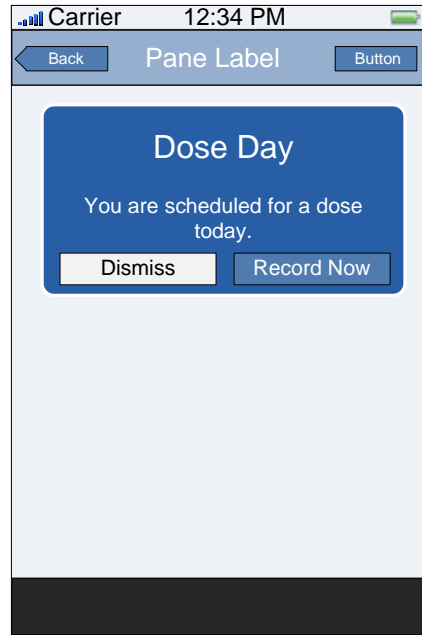


8.5 Manage/Cope with Crohn's

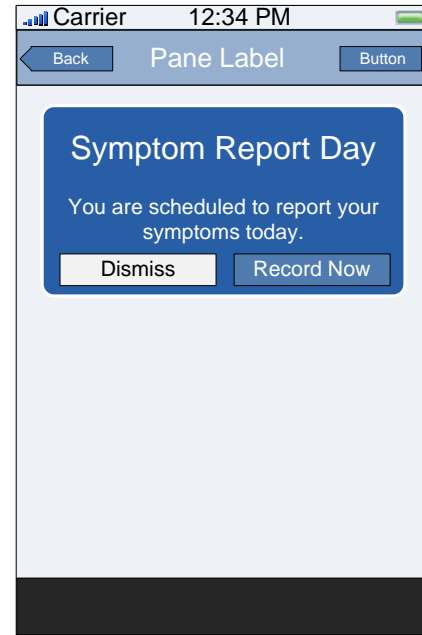


8.6 Good Luck, /Close

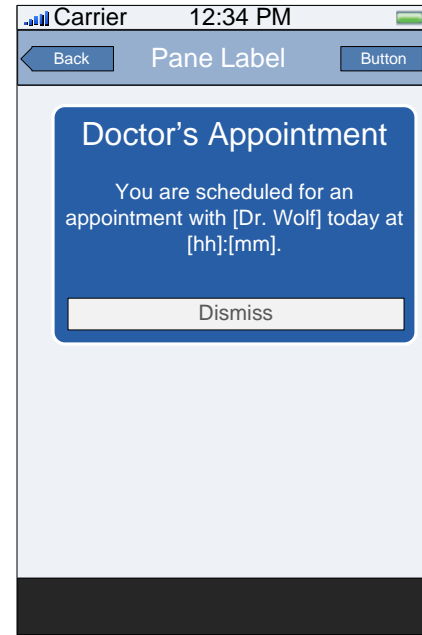
Continued logging TBD - not represented in these wireframes.



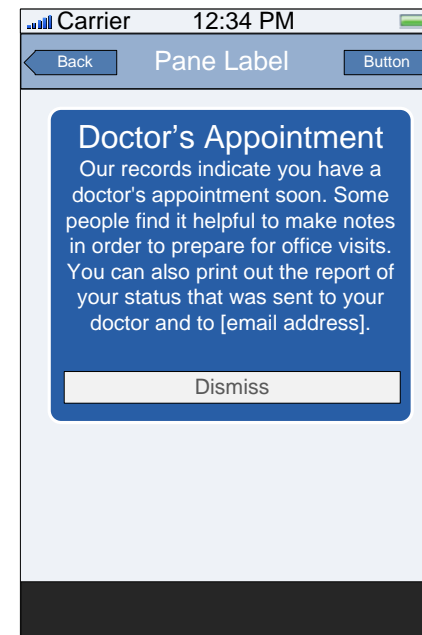
10.1 Dose Day



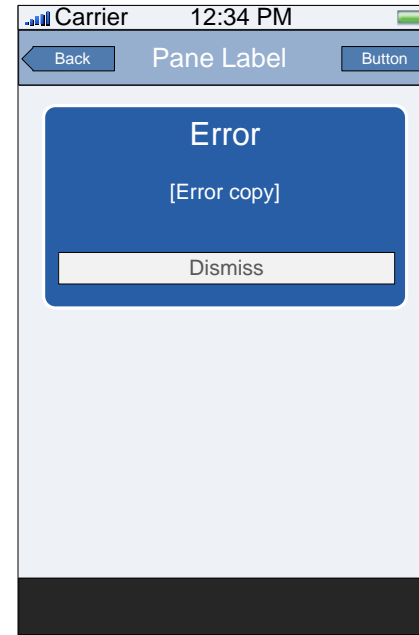
10.2 Report Day



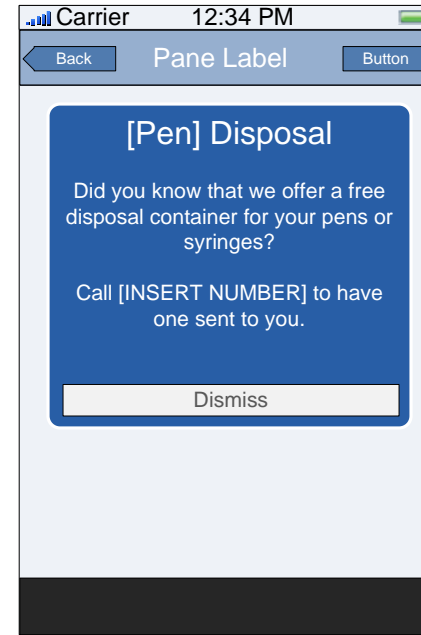
10.3 Doctor's Appointment



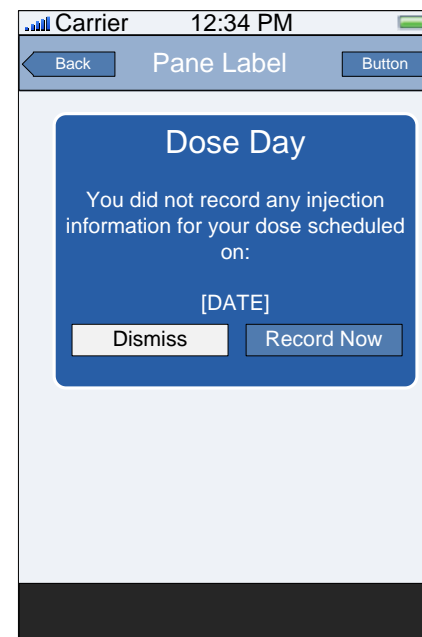
10.3.1 Doctor's Appointment



10.4.1 Error

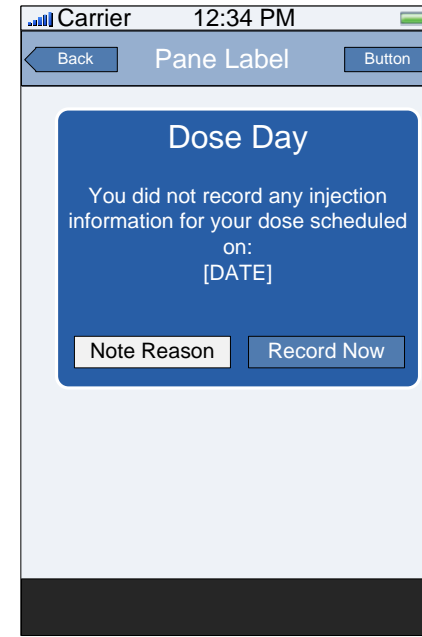


10.5 Support Sharps

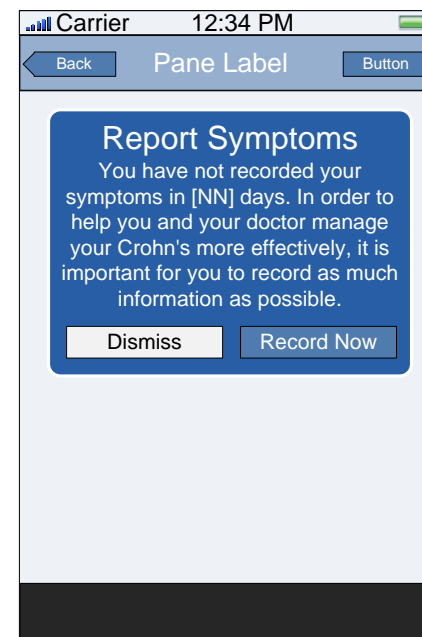


10.1.1 Dose Missed

(Display on day after scheduled dose. Display persistently for 7 days, then don't display anymore. Next alert will be for next scheduled dose.)

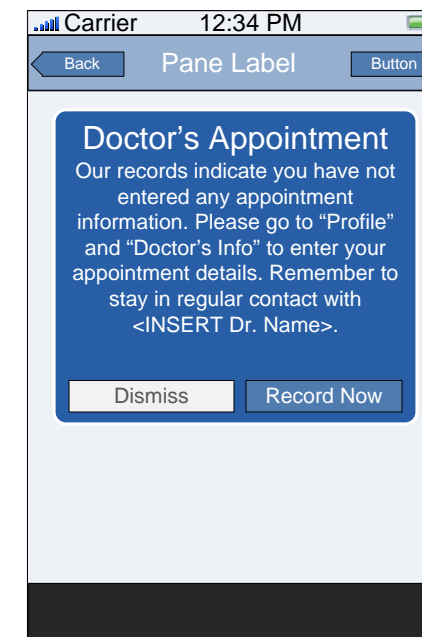


10.1.1alt Dose Missed

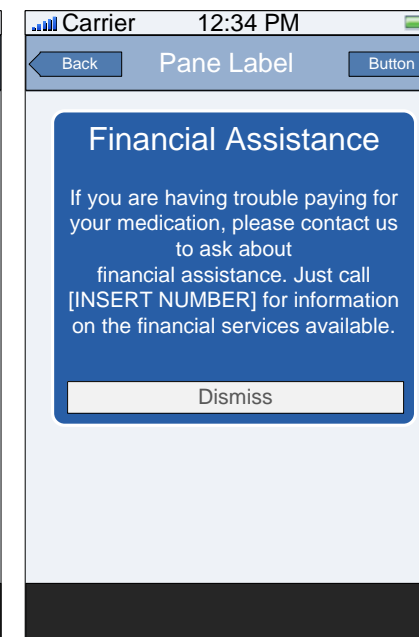


10.2.1 Report Day Missed

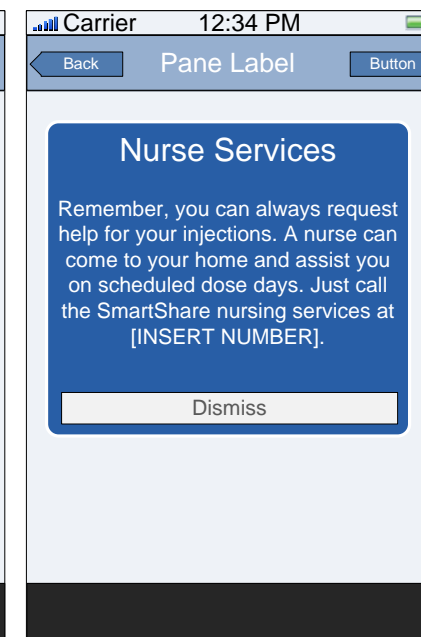
(Display after 2 scheduled report days are missed. Display every other day after that.)



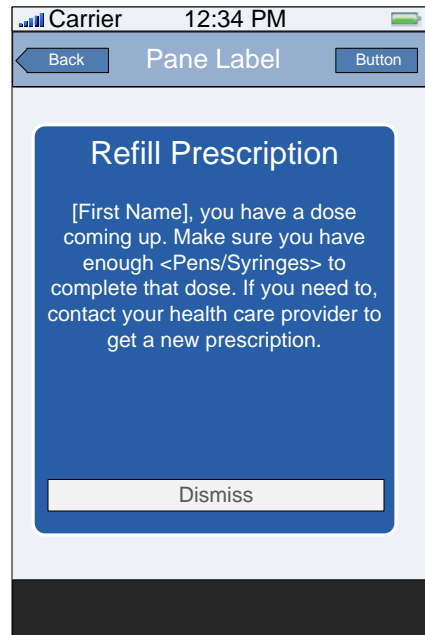
10.3.2 Missing Appointment Info



10.5.1 Support Financial

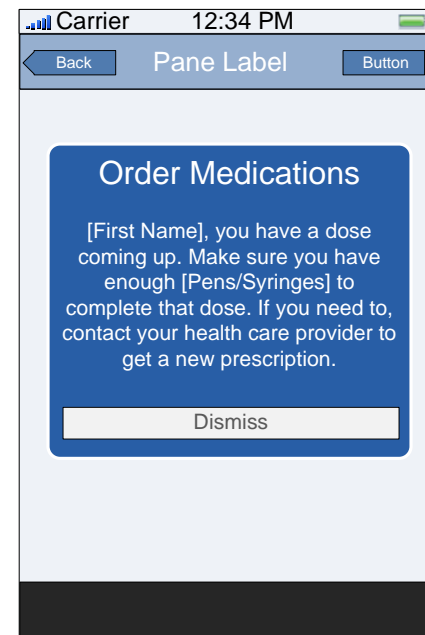


10.5.2 Support Nurse Services



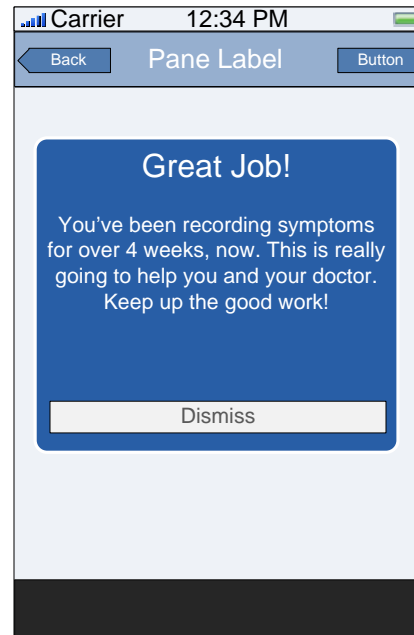
10.6 Medication Update

(Delivered prior to doctor's report being sent; only delivered if patient has entered other medications on website)



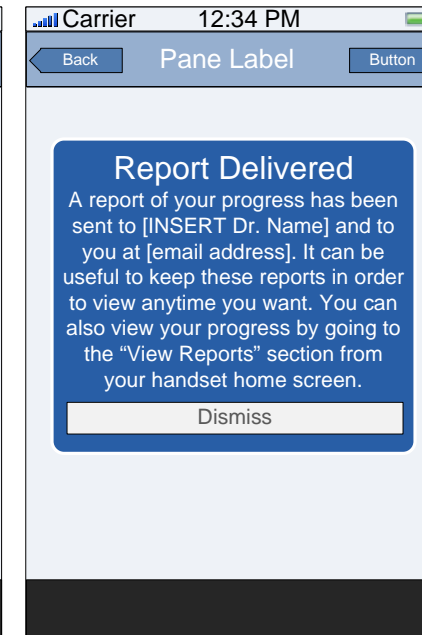
10.6.1 Order Medications

(Alert set on the portal to let user know he/she should get more medications.)



10.9 Encouragement

(Display after x amount of time, DO NOT display if recorded data is statistically insignificant)



10.10 Doctor Report Sent

(Display after report sent to doctor: 45 days from start, 4 days before any appointment, when handset is sent back)



0.4.1.x Pre-Dose Problems

0.4.1.1 Unsure/scared to take it

Unsure/Scared to take it

This is understandable, [First Name]. You should try talking to your healthcare team. They need to know if you have concerns that are keeping you from taking your medication. You can also call [INSERT NUMBER] to talk to a nurse. Either way, support is there for you!

Unsure/Scared to take it

This is perfectly normal! It's OK to have questions. Talk to your doctor or schedule a nurse to come to your house and assist you. Call [INSERT NUMBER] for more information.

0.4.1.2 Concerns about the cost

Concerns about cost

[First Name], if you ever worry about not being able to pay for your drug, please know that there is a financial assistance program already established to help you.

Please call [INSERT NUMBER] today to find out if you qualify, as many people do.

0.4.1.3 I feel better

I feel better

It's great that you feel better! Just make sure you talk with your healthcare team before stopping your medication. Crohn's is a varying condition and symptoms often return after therapy is stopped.

I feel better

Glad to hear this, [First Name]. Does your doc know you stopped your meds? Make sure you discuss this with your healthcare team. Thanks for recording the information!

0.4.1.4 Don't have medications

Don't have medications

Uh, oh! You should call your doctor if you need another prescription. Please start recording your doses again when you receive your medication. Have a good day, [First Name].

Don't have medications

Well, that explains it! These things happen. Call your doctor if you need a prescription.

0.4.1.5 Forgot to take it

Forgot to take it

It happens! Did you know that there's a reminder automatically set for you? Keep this somewhere that you'll be able to notice, so it can help you remember.

Talk to your doctor if you are not sure when to take your next dose.

[button Record Now]

Forgot to take it

That's ok, [First Name]. Don't be too hard on yourself. Just try to get back on track. Talk to your doctor if you are not sure when to take your next dose.

[button Record Now]

0.4.1.6 Too busy

Too busy

It can be hard to fit everything in! Just remember that taking your medications as prescribed is one of the best things you can do to help control your symptoms. Have a good day, [First Name].

[button Record Now]

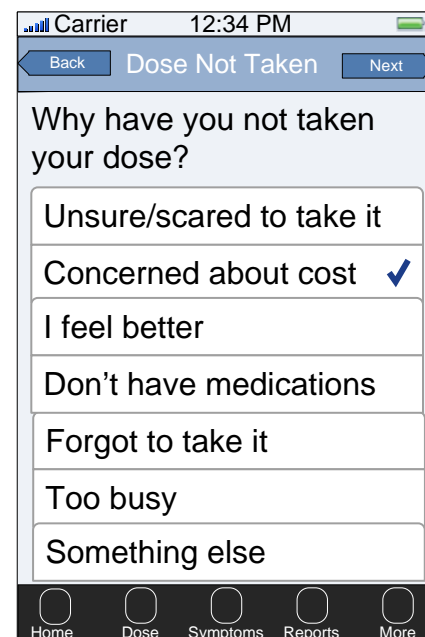
Too busy

Ok, that's understandable [First Name]. Do your best to find the time to take care of your health. You deserve it! Talk to your doctor if you are not sure when to take your next dose.

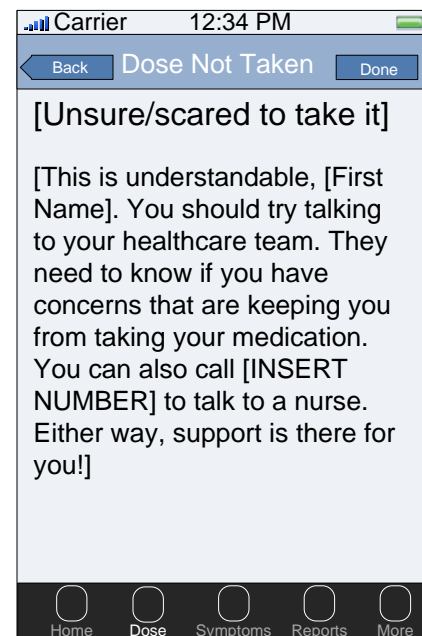
[button Record Now]

continued from "Why Not Dose?"
(10.1.1.1)

see page 25



10.1.1.1 Why Not Dose?



10.1.1.1.x Pre-Dose Problems