

Rage Report

3.29% of total sessions had 'rage clicks'

About 60 total sessions

1 Rager

1. User repeatedly clicked on a picture to zoom. Short of new technology to load the slideshow immediately, I'm not sure if it is fixable.
 - a. <https://portal.auryc.com/auth/replay/playback?q=1021-amrcollectioncom:70f86a142de96ba86f5b23fa4af40920&filter=RageClicks#1639178960047>

2 uninterpretable

Uncertain

1. Rage click on "Spa" in mobile dropdown
 - a. <https://portal.auryc.com/auth/replay/playback?q=1021-amrcollectioncom:3e23ab372f1dd5ef325f1e9b5d727207&filter=RageClicks#1639173991162>
2. Multiple Clicks on Destination Dropdown (Huatulco)
 - a. <https://portal.auryc.com/auth/replay/playback?q=1021-amrcollectioncom:38ca8648224854e334b2b9c75a71adbb&filter=RageClicks#1639173585787>
3. This one is difficult – it looks like the user rage clicked on the resort info link, but then the video showed the user going through the slideshow quickly. I suspect it was the slideshow, so I'll count as 'not rage click'.
 - a. <https://portal.auryc.com/auth/replay/playback?q=1021-amrcollectioncom:5ba4ef485cad36842ab9685e79281825&filter=RageClicks#1639173659353>
4. Probably OK, but I'm not sure as the citation says the user clicked on "Next" multiple times, but there is no visible "Next" link
 - a. <https://portal.auryc.com/auth/replay/playback?q=1021-amrcollectioncom:5109709859c7fbd25ae7f86e6306c7a8&filter=RageClicks#1639178223205>
 - b.